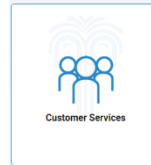


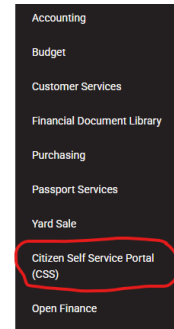
Customer Self-Service Portal Instructions

Go to Fontanaca.gov

- Scroll down to the box Customer Services and click on it



- Select the Citizen Self-Service portal (CSS) link from side bar



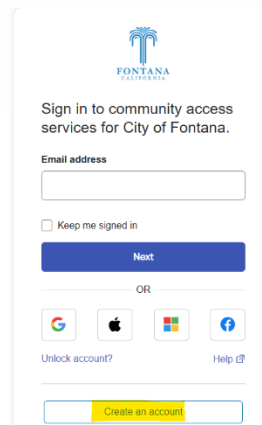
- Click on the link under the How to Register for a CSS login and click on the Citizen Self-Service link in the left column

How to Register for a Citizen Self-Service (CSS) login

1. Go to <https://fontanacacitizens.munisselfservice.com> and click on the Citizen Self Service link in the left column



- Click on create an account



Fontana California logo

Sign in to community access services for City of Fontana.

Email address

☐ Keep me signed in

Next

OR

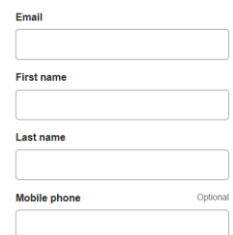
Google Apple Microsoft Facebook

Unlock account? Help?

Create an account

Create an account

Fields are required unless marked optional.



Email

First name

Last name

Mobile phone Optional

Password requirements

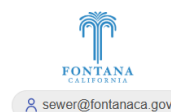
- × At least 8 characters
- × A lowercase letter
- × An uppercase letter
- × A number
- ✓ No parts of your username



Password

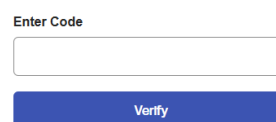
Sign up

- Complete all fields and create a password then click on Sign up



Verify with your email

We sent an email to **sewer@fontanaca.gov**. Enter the verification code in the text box.



Enter Code

Verify

[Return to authenticator list](#)

[Back to sign in](#)

- Verify with your email and enter verification code

- You can set up a security method or just click continue

Fontana
CALIFORNIA

sewer@fontanaca.gov

Set up security methods

Security methods help protect your Tyler Portico Citizen account by ensuring only you have access.

Optional

Google Authenticator
Enter a temporary code generated from the Google Authenticator app.
[Set up ->](#)

Okta Verify
Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity.
[Set up ->](#)

Phone
Verify with a code sent to your phone.
[Set up ->](#)

[Continue](#)

- Click on Citizen Self-Service link

tyler

Home
Citizen Self Service
Animal License
General Billing
Sewer Billing

Account Settings

Account Information

New logged in as
Last successful login
E-Mail address

Linked Accounts

Existing accounts can be "linked" to your self-service user id. These links give you quick access to an account's details, bills, etc. for "link to account" to reach the page where new account links can be created, and where additional instructions are provided.

Customer Accounts

There are currently no linked accounts.

Sewer Billing Accounts

Account

There are currently no linked accounts.

[Go To Module Homepage](#)

- Select Sewer Billing

tyler

Home
Citizen Self Service
Animal License
General Billing
Sewer Billing

Welcome to Citizen Self Service

Announcements

Welcome to City of Fontana Citizen Self Service! NOTE: If your make a Sewer Billing payment that is \$1000 or more as this ex

Profile Information

Profile information not found.

- Enter Account number and Customer ID number and and click on Search

Account Number *

Customer ID *

☐ Remember these values

[Search](#) [Reset](#)

- Once on the results page go to end and select manage bills

Search Results

[Modify Search](#) | [New Search](#)

1 found

Customer Name	Service Address	Account Number	Customer ID	Parcel ID	Manage
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Manage Bills

- Select bills you would like to pay and click on Add to Cart

Manage Bills [Account Summary](#)

Service Address [REDACTED]

Account Number [REDACTED]

As of 09/24/2025

• Before payment of newer bills will be accepted, all past-due bills must be included, starting with the oldest.

Outstanding Bills (bill years 2019 to 2027 only) [Show Past Bills](#)

Pay Bill	Bill	Bill Date	Pay By	Charges	Pending	Balance Due	Details
<input checked="" type="checkbox"/>	[REDACTED]	6/9/2025	7/15/2025	\$166.12	\$0.00	\$182.73	Bill Details
<input checked="" type="checkbox"/>	[REDACTED]	8/6/2025	9/15/2025	\$179.20	\$0.00	\$197.12	Bill Details
						Total Due: \$379.85	

[Add to Cart](#)

select bills you would like to pay now, then click "Add to Cart"

- On the top of the screen you will see a shopping cart click on it to check out

Sewer Billing [Account Summary](#)

Manage Bills

! These 2 items are already in your shopping cart. To proceed with payment, click "My Cart", then click "Checkout".

Utilities 388574 \$182.73

Utilities 435597 \$197.12

Total: \$379.85

[Review Cart](#) [Checkout](#)

- At checkout you can adjust the payment amount to desired payment and select continue

Pay Bills

Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now	Payment Amount
Utilities	2025	6/9/2025	[REDACTED]	7/15/2025	\$182.73	\$182.73	\$ 182.73
Utilities	2026	8/6/2025	[REDACTED]	9/15/2025	\$197.12	\$197.12	\$ 36.00



[CALCULATE SUBTOTAL](#) \$ 218.73

[Continue](#) [Cancel](#)

- Enter Credit Card information
- We Do Not accept American Express
- Or payments over \$999 on this site

Pay with credit or debit card

Card Number

Expiration Date mm / yy

Billing Address

Email Address

[Pay Now](#)

By paying with my card, I agree to the [PayPal Privacy Statement](#).