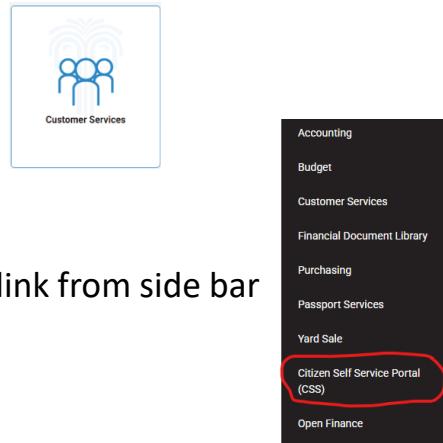


Customer Self-Service Portal Instructions

Go to Fontanaca.gov

- Scroll down to the box Customer Services and click on it
- Select the Citizen Self-Service portal (CSS) link from side bar



- Click on the link under the How to Register for a CSS login and click on the Citizen Self-Service link in the left column

How to Register for a Citizen Self-Service (CSS) login

1. Go to <https://fontanacacitizens.munisselfservice.com> and click on the Citizen Self Service link in the left column

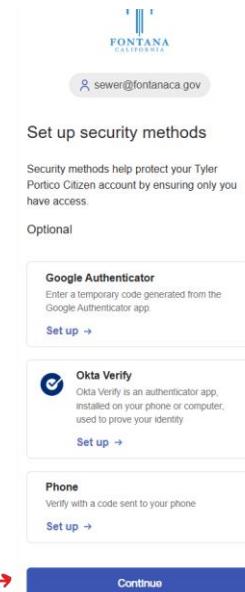
- Complete all fields and create a password then click on Sign up

- Verify with your email and enter verification code

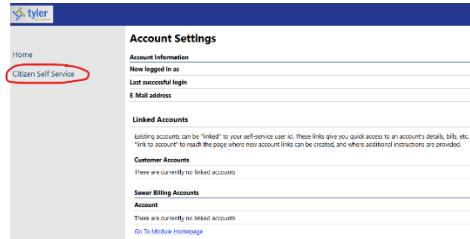
[Return to authenticator list](#)

[Back to sign in](#)

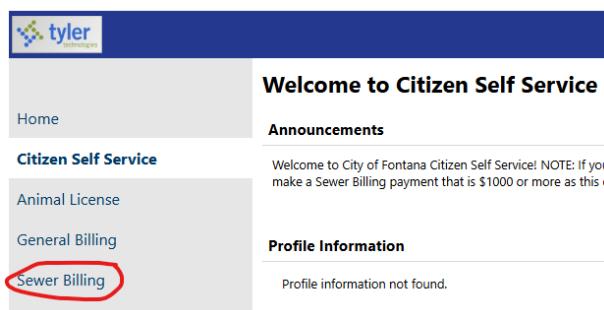
- You can set up a security method or just click continue



- Click on Citizen Self-Service link



- Select Sewer Billing



- Enter Account number and Customer ID number and click on Search

Account Number *

Customer ID *

Remember these values

Search **Reset**

- Once on the results page go to end and select manage bills

Search Results

Modify Search | New Search

1 found

Customer Name	Service Address	Account Number	Customer ID	Parcel ID	Manage
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	Manage Bills

- Select bills you would like to pay and click on Add to Cart

Manage Bills

Service Address [REDACTED]

Account Number [REDACTED]

As of 09/24/2025

Before payment of newer bills will be accepted, all past-due bills must be included, starting with the oldest.

Outstanding Bills (bill years 2019 to 2027 only)

Pay Bill	Bill	Bill Date	Pay By	Charges	Pending	Balance Due	Details
<input checked="" type="checkbox"/>	[REDACTED]	6/9/2025	7/15/2025	\$166.12	\$0.00	\$182.73	Bill Details
<input checked="" type="checkbox"/>	[REDACTED]	8/6/2025	9/15/2025	\$179.20	\$0.00	\$197.12	Bill Details

Total Due: \$379.85

Add to Cart

select bills you would like to pay now, then click "Add to Cart"

- On the top of the screen you will see a shopping cart click on it to check out

Sewer Billing

Manage Bills

! These 2 items are already in your shopping cart.

To proceed with payment, click "My Cart", then click "Checkout".

Account Summary

Utilities 388574	\$182.73
Utilities 435597	\$197.12
Total: \$379.85	

Review Cart **Checkout**

- At checkout you can adjust the payment amount to desired payment and select continue

Pay Bills

Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now	Payment Amount
Utilities	2025	6/9/2025	[REDACTED]	7/15/2025	\$182.73	\$182.73	\$ 182.73
Utilities	2026	8/6/2025	[REDACTED]	9/15/2025	\$197.12	\$197.12	\$ 36.00

CALCULATE SUBTOTAL \$ 218.73

Continue **Cancel**

- Enter Credit Card information
We Do Not accept American Express
Or payments over \$999 on this site

› Pay with credit or debit card

Card Number	<input type="text"/>
<input type="checkbox"/> VISA <input type="checkbox"/> MasterCard <input type="checkbox"/> DISCOVER	
Expiration Date	mm / yy
Billing Address	
Email Address	<input type="text"/>
Pay Now	

By paying with my card, I agree to the [PayPal Privacy Statement](#)