

## City of Fontana Enterprise Systems Catalog

Name	Manufacturer	Data Custodians	System Purpose	Data Types	Collection Frequency	Update Frequency
Accela Civic Platform	Accela	Engineering, Planning, Building and Safety, Fire Protection District, Community Development	Land use management, permitting, and inspection software.	Property information Building permits Property inspection information Building permit and application fee information Capital improvement project information	As Needed	As Needed
ArcGIS Server	Esri	Engineering, Innovation and Technology, Public Works	Geographic Information System (GIS)	Geo-spatial data	Quarterly	As Needed
CalOpps	CalOpps	Human Resources	Job applicant tracking system.	Job applicant information	As Needed	As Needed
Citizen Self Service (CSS)	Tyler Technologies	Finance	Citizen accessible portal for online access to account information and online payments.	Address information Public service information	As Needed	As Needed
CivicPlus	CivicPlus	Innovation and Technology	Internet web site hosting.	Web site hosting Web site Content Management System (CMS)	As Needed	As Needed
CodeRED	Emergency Communication Network	Police	Emergency citizen notification.	Subscriber contact information	As Needed	As Needed
DocuSign	DocuSign Inc.	Finance	Digital transaction management services for facilitating electronic contracts and electronic signatures.	Electronic signatures Workflow Forms	As Needed	As Needed
Exchange	Microsoft	Innovation and Technology	Electronic Mail System	Enterprise Electronic Mail	As Needed	As Needed
ExecuTime	Tyler Technologies	Finance	Computerized timesheet and timetracking system.	Employee information Employee timesheets Leave balances	Daily	As Needed
Fontana 311	Salesforce, Inc.	City Manager's Office, Community Services, Police, Code Compliance, Building and Safety	Provide online and phone access to municipal services.	Customer information Customer interaction history	As Needed	As Needed
FuelMaster PLUS	Syn-Tech Systems, Inc.	Public Works	Fleet fueling management system	Vehicles Users Fueling records	Daily	As Needed
HdL	HdL Companies	Finance	Business license tracking.	Business licenses Sales tax Property tax	As Needed	As Needed
IntelliHub	Forward Thinking Systems LLC	Public Works	Fleet maintenance and status monitoring and tracking	Fleet vehicles Vehicle maintenance history	As Needed	As Needed
KACE	Dell Inc.	Innovation and Technology	Technology endpoint management system.	Technology hardware asset inventory Software asset inventory Software installation media	As Needed	As Needed

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Laserfiche	Laserfiche	City Clerk	Enterprise content management and electronic document storage and management.	Records management Workflow Document imaging Business processes Automation Weblink	As Needed	As Needed
Legistar	Granicus	City Clerk	Public meeting agenda management	Public meeting agendas Public meeting minutes Recorded public meetings	As Needed	As Needed
Linko CTS	Linko Technology, Inc.	Public Works	Water pretreatment and FOG compliance tracking.	Water pretreatment compliance FOG compliance	As Needed	As Needed
Lobby Management	Fontana	Innovation and Technology	Lobby management system that serves as a digital sign-in sheet for public visitors in the City's various public lobbies.	Visitor name Visitor email address (optional) Reason for visit	As Needed	As Needed
Lucity	CentralSquare	Public Works	Public Works work and asset management	Work Orders Work Requests Sewer Storm Drains Transportation Parks Trees Fleet Facilities Inventory	As Needed	As Needed
Marketing Cloud	Salesforce, Inc.	City Manager's Office, Planning, Community Services, Human Resources, City Clerk	Allows for digital marketing campaigns and marketing analytics.	Subscriber contact information Subscriber preference information	As Needed	As Needed
Municode Library	Municode	City Clerk	Digitized municipal code library	City of Fontana municipal code	As Needed	As Needed
Munis	Tyler Technologies	Finance, Human Resources	Enterprise Resource Planning (ERP) system providing Finance, Purchasing, Payroll, Human Resources, Receipting, and Utility Billing modules.	Utility billing Miscellaneous billing Pet licenses Fund accounting Accounts payable Purchasing General ledger Budget ledgers Fixed assets Vendor information Employee information Payroll Employee benefits information	As Needed	As Needed

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Munis - ESS	Tyler Technologies	Finance, Human Resources	Employee self-service portal.	Employee benefits information Employee pay history Leave balances	As Needed	As Needed
NEOGOV	NEOGOV	Human Resources	Job applicant tracking system.	Job applicant information	As Needed	As Needed
Parking Permits	Fontana	Police	Parking permit application system for residential neighborhoods.	Resident vehicle information Resident addresses	As Needed	As Needed
PerfectMind	PerfectMind Inc.	Community Services	Recreation management system	Activity registrations Memberships Facility reservations Poing of sale	As Needed	As Needed
RV Permit	Fontana	Police	Permitting system for oversized vehicle permits.	Oversized vehicle information	As Needed	As Needed
ServiceNow	ServiceNow	Innovation and Technology	Technology issue and request tracking	Incident management Problem reporting Change management Service request management Configuration management database	As Needed	As Needed
Teamwork	Teamwork.com	Innovation and Technology	Internal project management and collaboration	Internal project data Vendor name and contact information Employee name and contact information	As Needed	As Needed
Tyler Cashiering	Tyler Technologies	Finance	Bill and invoice payment collection system.	Payment transaction receipts	As Needed	As Needed
Vigilant Mobile LPR	Vigilant Solutions	Police	Vigilant Mobile LPR/Car Detector Mobile System/Car Detector Moible System is used in conjuction with the Vigilant LPR cameras attached to the PD vehicles. The Software is used to capture images from the cameras and process them through a database to determine if the license plate is within the DOJ system as a marked/stolen vehicle.	Vehicle license plate images	Daily	Annually
Vulnerable Person Registry	Fontana	Police	A voluntary registry allowing for the quick access to valuable, critical information about a vulnerable individual, which would be used during interactions with that vulnerable person.	Personal information of the registered individual	As Needed	As Needed