

City of Fontana Terms and Conditions of Use

Purpose

The City of Fontana (referred to as “Fontana”, “we”, “our”) aims to protect the personal information of those that visit its website (“site”). This Privacy Policy defines Fontana’s policy with respect to the collection and use of personally identifiable information, meaning any information that relates to an identified or identifiable individual.

This website does not exist for the purpose of creating a forum or other means of public discourse. Instead, the only purpose of the website is to provide information about Fontana and its government for the public.

General Disclaimer

Information presented on this website is collected, maintained, and provided for the convenience of the reader. Though Fontana seeks to keep the website up-to-date, information on this website may not always be accurate, complete, or reliable. This means that Fontana does not guarantee the accuracy, completeness, or reliability of the information on this Site and disclaims liability for errors and omissions in the content of the website.

This website may link to websites owned by third parties. Fontana does not certify the authenticity of information that originates from third parties. Further, Fontana is not responsible for any content in third party sites which are linked to the City’s website. Fontana does not endorse or provide preferential treatment to any third party websites or associated organizations or persons. Additionally, the City does not control third party sites meaning that those third party sites may be inaccurate, unreliable, or lack operational links.

Fontana may change the website at its discretion at any time. The City does not represent or warrant that use of the website will be uninterrupted, error-free, that defects will be corrected, or that the website or the server that makes it available is free from viruses or other harmful components.

Under no circumstances shall Fontana be liable for any actions taken or omissions made from reliance on any information contained herein from whatever source. Nor shall Fontana be liable for any consequences from such reliance.

Privacy Policy Subject to Privacy Policy of CivicPlus

Fontana’s website was created using the services of CivicPlus. CivicPlus provides technology solutions to local governments. Because Fontana’s website was created through CivicPlus, use of the website is also subject to the privacy policy of CivicPlus. That privacy policy is linked here: <https://www.civicplus.com/privacy-policy> [active as of 03/01/2022].

Information Collection

We may collect information from users for the following purposes: (1) to personalize user experience, (2) to improve our site, (3) to process payments, (4) to run a promotion, contest, survey, or other event through our website (5) to send emails (6) to respond to requests (7)

to improve or personalize the customer experience (8) to improve customer service on the CivicPlus technology.

Website users may opt-in to Fontana's email list. If the website user wishes to unsubscribe, they may do so by following the instructions in the email.

Information Protection

CivicPlus stores personally identifiable information using industry-standard techniques. These include appropriate data collection, storage, and processing practices. Additionally, CivicPlus utilizes security measures to protect against unauthorized access, alteration, disclosure, or destruction of personally identifiable information, usernames, passwords, transaction information, and information stored on the site, if applicable. Sensitive and private data exchange occurs over an SSL secured communication channel and is encrypted and protected with digital signatures.

Sharing Personal Information

Fontana does not sell, trade, or rent the personal identification information of website users to others. Mobile information will not be shared with third parties for marketing purposes. We may use third party service providers to help us operate the website. We may share your information with these third parties for the limited purposes described above.

Changes to this Privacy Policy

Fontana may update this privacy policy at any time. We encourage Users to frequently check this page for any changes to stay informed about how we are protecting the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Use of Website is Acceptance of These Terms

By using this website, you accept the terms of this policy. If you do not agree to this policy, please do not use this website. Your continued use of the website constitutes acceptance of any changes made to this policy. Check the privacy policy regularly for updates since the time of your last use of the website.

Contact

If you would like to contact the City of Fontana regarding this privacy policy, please contact:
_____ webmaster@fontana.org _____

Alternatively, inquiries may be sent by mail here:

_____ 8353 Sierra Ave. Fontana CA 92335 _____