



FONTANA
CALIFORNIA

**Locally Invested.
Globally Connected.**



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CITY MANAGER'S OFFICE



LETTER FROM THE INTERIM CITY MANAGER SHANNON YAUCHZEE

In Fontana, we are united by our sense of community — the commitment and knowledge that we are part of something greater

than ourselves. We call it “Fontana Together,” and it’s woven into everything we do — the connections we make with one another, and the support of and collaboration with our local businesses. It’s in our infrastructure investment, in our dedication to developing our workforce. We have a collective resolve to ensure the safety and well-being of every resident. We believe in inclusion, equity, and opportunity for all. We embrace the diversity of our community, markets, and social fabric where both residents and businesses thrive. These home-town values have helped make us one of the largest cities in San Bernardino County.

Today, Fontana is a stronghold for technology, industry and commerce in the Southern California marketplace. The City focuses on improving quality of life for residents and businesses by maintaining and improving existing infrastructure, providing for the development of new infrastructure, focusing on relief of traffic congestion and improving the aesthetics of the community. As a major transportation hub with convenient access to Interstates 10, 15 and 210, Fontana offers a supportive business-friendly environment and is committed to making major investments in the community through capital improvements. These factors have created a lucrative and attractive atmosphere that contribute to making Fontana a place where businesses choose to establish, relocate to, or expand.

This starts with a recognition that our greatest asset are the people who call Fontana and our surrounding community’s home. We are committed to developing a strong, sustained workforce – current and future – to support growth, create opportunities for personal and family prosperity, and ensure Fontana’s economic strength and resiliency for generations to come.

As an innovation leader and driving force in one of the world’s most advanced supply chain networks, Fontana is helping to reinvent our regional economy – one that is more equitable, sustainable and resilient than ever. This emerging economy will create new business opportunities and provide a healthy and high standard of living for all of Fontana.

The City Manager’s Office provides the executive leadership to ensure the City Council’s goals and policies are implemented.

COMMUNICATIONS AND MARKETING OFFICE

The Communications and Marketing Office is responsible for planning and implementing a comprehensive marketing and communications program for the City of Fontana. Part of the communications program includes the dissemination of public information about the City to the media and the public. The office oversees the content shared on the City’s website and all City of Fontana social media channels.

ECONOMIC DEVELOPMENT DEPARTMENT

The Economic Development Department encourages smart business growth and diversity in the Fontana community, providing a favorable business climate, and continuously improving the number of quality jobs through office, retail and industrial development.

LEGISLATIVE AFFAIRS

The Legislative Affairs Office monitors federal and state legislation and engages in advocacy efforts to advance the City’s interests in Sacramento, CA, and Washington, D.C.

CITY COUNCIL

Fontana is a general-law City governed by codes adopted by the legislators of the State of California. City of Fontana is governed by an elected Mayor and four District Council Members. The Mayor, Council Members, City Clerk, and City Treasurer are elected to four-year terms.

CITY COUNCIL PRIORITIES INCLUDE:

- Maintaining fiscal responsibility and stability
- Improving mobility and accessibility throughout the City of Fontana
- Collaborating with community stakeholders to pursue City goals
- Supporting and promoting the quality of life and local economy
- Continuously improving on the current high level of public safety
- Improving, maintaining, and enhancing public facilities and infrastructure
- Investing in technology and innovation to improve efficiency



Acquanetta Warren

Mayor

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Peter A. Garcia

Mayor Pro Tem, District 3

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John B. Roberts

Council Member, District 4

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Jesus "Jesse" Sandoval

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Phillip W. Cothran

Council Member, District 1

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Tonia "Toni" Lewis

City Clerk

tlewis@fontana.org



Janet Kohler-Brooks

City Treasurer

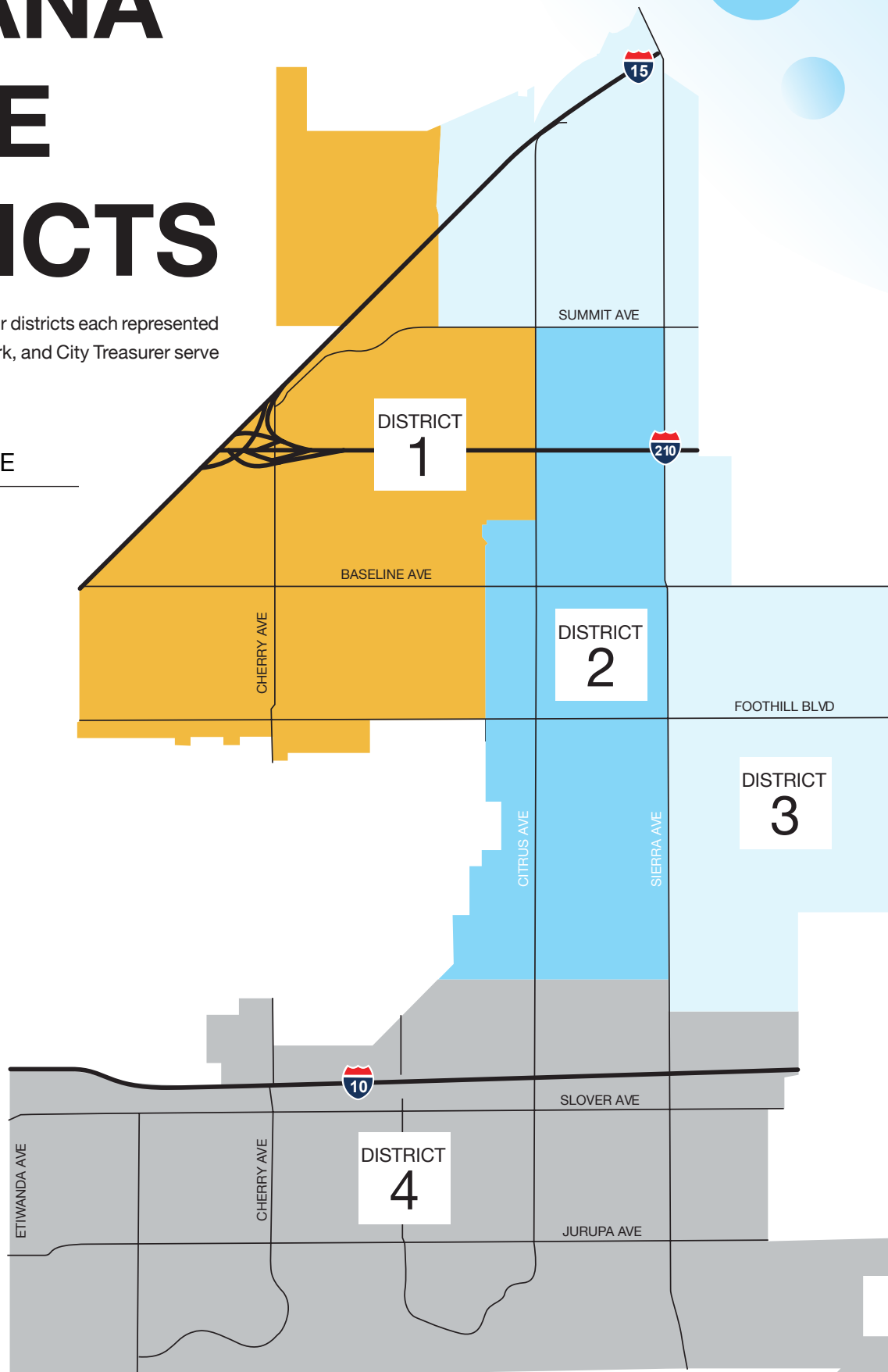
jkbrooks@fontana.org

FONTANA BY THE DISTRICTS

The City of Fontana is comprised of four districts each represented by a Council Member. Mayor, City Clerk, and City Treasurer serve at-large.

DISTRICT REPRESENTATIVE

- 1** Council Member Cothran
- 2** Council Member Sandoval
- 3** Mayor Pro Tem Garcia
- 4** Council Member Roberts





CITY CLERK

The City Clerk's Department administers democratic processes such as elections, access to municipal records and all legislative actions ensuring transparency to the public. The City Clerk's Department acts as the compliance officer for federal, state and local statutes including the Political Reform Act, the Brown Act and the Public Records Act.

Highlights

GUBERNATORIAL ELECTION

During the gubernatorial recall election on September 14, 2021, the City of Fontana had roughly a 46% voter turnout, with 48,762 votes cast of 105,899 registered voters.

RESUMED PUBLIC MEETINGS

In response to COVID-19 restrictions, meetings of the City Council, the Planning Commission and the Parks, Community and Human Services Commission were held virtually from March 2020 through June 2021.

Effective June 25, 2021, in-person City Council and Commission meetings were resumed- to allow public participation.

AGENDA MANAGEMENT SOLUTION

The City Clerk's Department partnered with the Information Technology department to implement a new agenda management system. The new system, Granicus Legistar, was launched in July 2021 for all meeting types – City Council, Planning Commission, and Parks, Community and Human Services Commissions. Granicus has improved in-meeting voting, public comment, agenda viewing and agenda publishing.

2022 ELECTION

- 2022 General Municipal Election – November 8, 2022.
Nomination Period Begins July 18, 2022 – August 11, 2022.
5 Seats up for elections:
 - Mayor (At – Large)
 - City Clerk (At – Large)
 - City Treasurer (At – Large)
 - Council Member (District 1)
 - Council Member (District 4)
- 2021 Redistricting Process – Final Map Due by April 17, 2022.

STREAMLINED COMMISSION TERM CYCLE

The Planning Commission and Parks, Community and Human Services Commission consist of a two-year term starting in January 2021 through December 2023. Streamlining both commissions to mirror the same-term cycle will continue to benefit the public in applying and serving on these commissions by ensuring the process is clear and transparent.

63,197

Pages Reviewed
for Quality Control

48,731

Record Pages
Indexed/Scanned

143

Resolutions
Processed

18

Ordinances
Processed

90

Claims
Processed

28

Proclamations
Presented

99

Agendas Posted/Prepared
(Council and Committee
Agendas)

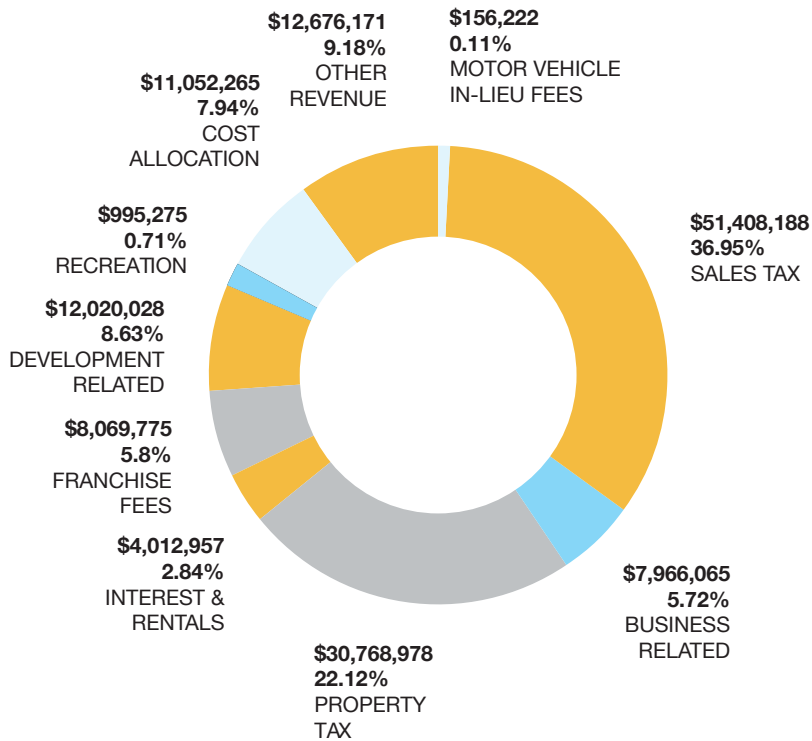
283

Certificates
Presented

848

Public Records Requests Processed
and Completed Within 10 Days

FONTANA BY THE NUMBERS



Revenue

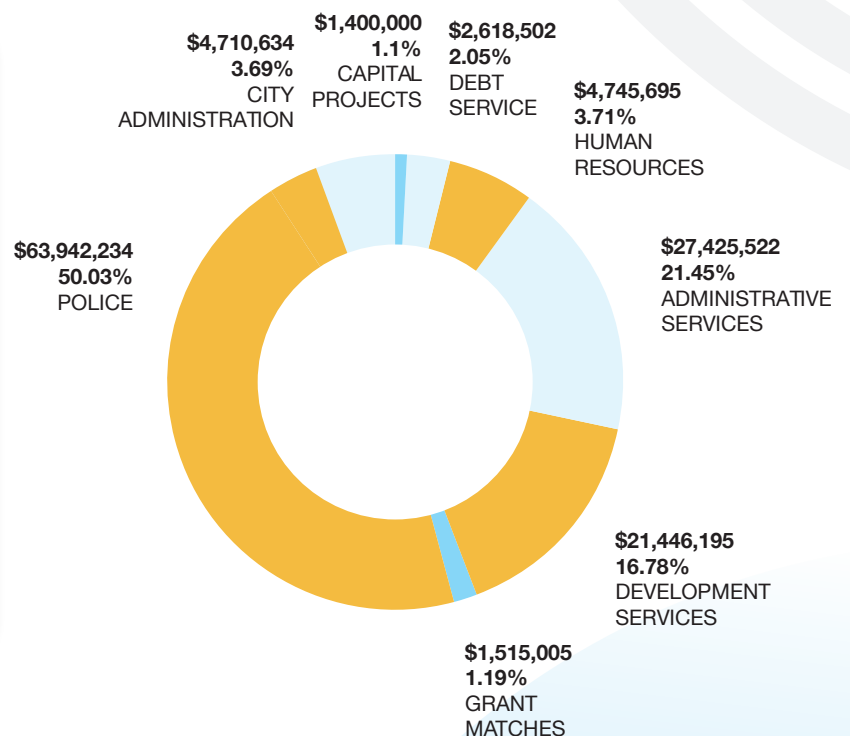
\$139,125,924

Total Revenue

Expenditures

\$127,803,787

Total Expenditures



COMMUNICATIONS AND MARKETING

The Communications and Marketing Office services as the “Voice of the City.” The office develops and implements a comprehensive communications and marketing strategy for the City.

Department is responsible for:

- Preparing, and disseminating public information regarding City business including news releases, press conferences, public service announcements, newsletters articles, fact sheets, special presentations, and other collateral
- Acting as liaison between the City and media representatives to facilitate accurate and full coverage of City issues
- Developing and implementing branding initiatives, internal communications and external media relations including content for print, digital and broadcast media
- Oversee all creative inputs on City communications and publications.
- Coordinating special events and programs
- Producing and managing City social media platforms as well as website content and creative



DIGITAL OUTREACH

1.7M
Website
Page Views

421
Email
Blasts

24,783
Email
Subscribers



660,300
Twitter
Impressions



5,623
Twitter
Followers

f **581,879**
Facebook
Organic Outreach

21.3K
Facebook
Followers

132,297
Instagram
Reach



17.4k
Instagram
Followers

COMMUNITY SERVICES

The Community Services Department enhances the quality of life for residents of Fontana through exceptional recreational, cultural and Human Services Programs. Divisions: Community Programs Division: After School Program, Mayor's Youth Advisory Council, Cultural Arts, Community Services Department Marketing. Facilities Division: Community Centers, Disability Services, Senior Services, Healthy Fontana. Athletics Division: Athletic Services, Field Management, Aquatic Services, Special Events, KFON, Nature Center.



Projects

COMMUNITY SERVICES

During the COVID-19 pandemic, the Community Services Department has remained dedicated in support of the community by providing essential health and wellness, educations, recreation resources and services for all ages and abilities. The following highlights essential services and resources which were implemented throughout the pandemic.

Starting June of 2021, the Community Services Department was excited to offer modified in-person recreational programming for the community with keeping the community's health and well-being a top priority.

The following recreational opportunities provided in 2021.

- Two COVID-19 Testing and Vaccination locations servicing 113,328 visitors
- CSD 2021 total served is 832,654
 - Recreation Classes
 - Cultural Arts
 - Summer Camps
 - Community Events
 - Above the Limits (missing stats)
 - Youth Sports
- Mayors Youth Advisory Council served 750 youth members in leader development
- Pee Wee Soccer
- Park Shelter Rentals
- Adult 55+ Senior Center Clubs
- Tiny Tots
- Aquatic Programs

69,523

Senior Service Program Lunch and Transportation Served

198,000

Parks and Fields Support Patrons Served

1,400+

Field Permits

28,642

Aquatic Program Served

21,083

Community Engagement Participants Served



CENTRAL PARK PROGRAMING

With the new addition of Central City Park in the core of Fontana, it further supported the importance of play for all ages and abilities. The Community Services Department provides a variety of activities which promote health, well-being, community, and the environment.

- Connection to the Pacific Electric Trail
- .75 Acre Community Garden with 30 of plots
- 10 Horseshoe pits
- Pee Wee Sports
- Youth and Adult Soccer and Youth Football Groups
- Ballfield Allocations

FONTANA EXPANDED LEARNING PROGRAM (FELP)

The Fontana Expanded Learning Program (FELP), in partnership with the Fontana Unified School District (FUSD), provides a free after-school program to participants in kindergarten through eighth grade across 28 elementary and five middle school sites served a total of 1,503 youth through the afterschool Education and Safety Grant. The program's goal is to provide quality educational, recreational, and cultural programs by fostering the social, physical, intellectual, and emotional development of the youth that we serve. The program includes the following core components:

- Homework Support
- Healthy and Wellness Education
- STEAM Activities (Science, Technology, Engineering, Arts and Math)
- Leading Education Art Program Lessons (LEAP)
- Physical Activities

In addition to the above program components, during the pandemic, FELP also provided support to four Learning Centers serving 535 youth to assist with the transition to return to school in the fall.

FELP also assisted FUSD Food Services Free Grab and Go Meals Program with staff support in distributing free meals to community youth ages 18 and under serving 2,630,460 meals to 117,761 community youth.



HEALTHY FONTANA

Healthy Fontana is a community-based and award-winning program that promotes a healthy lifestyle with an emphasis on four core components: nutrition, active living, smart growth, and community partnerships. The goal is to create greater awareness of health in the Fontana community and inspire community members to make impactful changes to their lifestyle. Healthy Fontana provided and or partnered in the following program opportunities.

- Fontana Expanded Learning Program: Healthy Lifestyles for Kids Education for 13 school sites
- American Heart Association's Heart and Stroke Walk
- MYAC's Teen Leadership Summit Fitness for Physical and Mental Wellness Presentation
- Volunteers of America Presentation
- Spring Into Health April E-Newsletter
- Fontana Walks!

PROGRAM HIGHLIGHT

Healthy Fontana Awarded \$14,000 Kaiser Permanente Grant to Raise Awareness Around Mental Health.

Healthy Fontana was selected to receive a \$14,000 grant from Kaiser Permanente as part of their Community Health Contributions Program, "The Awareness Project", which focus on supporting efforts to improve the community and social support system's knowledge, attitudes, beliefs and perceptions about mental health, trauma, and resilience.



ECONOMIC DEVELOPMENT

The Economic Development Department encourages business growth and diversity in the Fontana community, providing a high quality of life for residents, promoting a favorable business climate, and continuously improving the number of quality jobs through office, retail and industrial development.

Its mission is to actively pursue opportunities in the areas of business retention, expansion, and attraction as a means of producing economic vitality within the City of Fontana.

The old business adage of Location, Location, Location has been replaced by Workforce, Workforce, Location. Economic development is more than attraction, more than retention — it is increasing the value and efficiency of our workforce.

Projects

WORKFORCE DEVELOPMENT

The City of Fontana works with multiple stakeholders – schools, career training programs, workforce specialists – to build a strong workforce to meet the immediate and long-term needs of Fontana employers.

ALTERNATIVE FUEL REBATE PROGRAM

The Fontana Alternative Fuel Vehicle Rebate Program (AFV) is designed to encourage the purchase or lease of new alternative fuel or hybrid vehicles while increasing awareness of the benefits associated with driving a clean and high-efficiency vehicle.

MAYORS EDUCATION COALITION

The Fontana Mayor's Education Coalition is an intentional partnership of stakeholders from education, business and the community committed to creating fulfilling career opportunities for local students.

The brainchild of Mayor Acquianetta Warren, the Coalition consists of representatives of local school districts, the Chamber of Commerce, trade organizations, the City itself and others – all of whom believe our City's future rests with tens of thousands of young people who call Fontana home.

The Coalition has created unique career-pathway initiatives designed to inspire and engage high school students throughout the City around the college, career and trade opportunities in front of them.

This series of career-inspiration sessions were being provided to high school students who are interested in pursuing a career in a field related to transportation. Working with regional partners, the PTAV was able to connect regional representatives in these fields to help educate local students as they are preparing to join the workforce. This event series took place at strategic locations, every Saturday in October 2021.

FONTANA ECONOMIC DEVELOPMENT COALITION

The Fontana Economic Development Coalition is a partnership between the City, the Fontana Chamber of Commerce, workforce professionals and other stakeholders committed to long-term economic and employment opportunities in San Bernardino County's largest municipality. Its approach is one of collaboration and sustained growth and opportunity for businesses, workers, and the community as a whole. Fontana does not succeed unless everyone does.



HUMAN RESOURCES

The Human Resources Department strives to provide quality services to attract, develop, motivate, and retain highly qualified employees in a diverse workforce and within a supportive work environment. The department is responsible for the administration of a cost-effective, comprehensive personnel management program which complies with Federal and State laws. Specific responsibilities include recruitment and retention of quality employees, maintenance of a fair and equitable classification and compensation system, development and implementation of a relevant City-wide training program, oversight and just adjudication of employee complaints and grievances, administration of a comprehensive employee benefit program, and implementation of an employee morale program.

The Risk Management division is responsible for ensuring employee safety, the prompt and fair delivery of workers compensation benefits, risk assessment and cost-effective risk transfer when appropriate, litigation management and the fair and fiscally responsible analysis of third-party claims.

Projects

BENEFITS AND RISK MANAGEMENT

- Successful implementation of new VOYA Deferred Compensation Plan
- Completed and submitted renewal application for All City Insurance Renewals for 22/23 – October 1, 2021
- Completed Biennial Appraisals of ALL City Facilities valued over \$5MM – June 1, 2021
- Distributed ALL Certificates of Insurance to the affected City Vendors/Contractors and Community Services Facilities for July 1, 2021 through July 1, 2022

EFFICIENCY AND TECHNOLOGY

Partnered with IT to implement NEOGOV: The use of this platform increased number and quality of applicant pool. Created a paperless recruitment process – September 2021.

Paperless Onboarding: Enhanced onboarding experience leveraging Adobe and electronic signature platform.

Personnel Action Processing through Tyler Munis: Increased productivity, reduced errors and processing time.

Mandated Training on Diversity, Inclusion, Equity, and Biases: Hosted training sessions for executives, council members, commissioners, managers/supervisors and HR professional.



UPCOMING

The Human Resources Department will be working to conduct a complete classification and compensation study.

233



Verifications of
Employment

108

Total
Recruitments

4,100



Applications
Processed from
CalOpps.org and
NEOGOV

230

Hired/Promoted
Full and Part
Time Employees



276

Attendees

Employee
Benefit Fair

843

Processed
Personnel Actions
in Tyler

4

Safety
Committee
Meetings Held

75

Claims
Processed
Within Legal Time

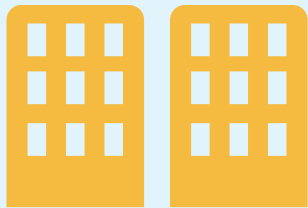


BUILDING AND SAFETY

The Building and Safety Department is comprised of three divisions: Plan Check Services, Permit Services, and Inspection Services. Building and Safety protects the public health and safety by verifying that all new and existing buildings comply with local and state building regulations.

Building and Safety reviews construction plans, issues building permits and performs field inspections of all construction projects in the City of Fontana.

Whether temporary or permanent, all buildings are regulated by a set of codes and standards that ensure they are both structurally sound and safe for habitation. Building and Safety is committed to ensuring that state law and City ordinances are followed.



14 New Industrial Buildings

13

New Commercial Permits



3,879

Plan Checks Received and Reviewed

51,145

Inspections Performed

39/405

Multi-Family Residential Permits/Units

19,000

Calls for Information Received



777

Single Family Residential Permits

7,168

Permits Issued

ENGINEERING

The Department of Engineering is responsible for designing and managing the City's public infrastructure. This involves the development of public streets which include roadways, curbs, gutters, and sidewalks.

Projects

FIRE STATION 81

This new fire station, to be constructed along Casa Grande Avenue east of Sierra Avenue, completed design, and went out to bid in 2021. A construction contract was awarded to Telacu Construction Management in an amount of \$8,205,000. Construction is expected to begin in early 2022 with completion by December 2022. The fire station will improve overall response times in the northern part of the City thereby improving overall public safety of the community.

SIERRA CREST LANDSCAPE

Landscape improvements were completed along the east side of Sierra Avenue between Segovia Lane and Terra Vista Drive as well as along the north side of Terra Vista Drive between Sierra Avenue and Mango Avenue. These improvements enhanced the street scape in this area which is surrounded by residential development and Kordyak Elementary School.

WEST FONTANA CHANNEL

The West Fontana Channel construction was completed in January 2021. The \$76 million cooperative project with the San Bernardino County Flood Control District constructed reinforced concrete rectangular channel, with adjacent asphalt paving work, pre-cast reinforced concrete box culverts, piping, and installation of chain link fencing and gates between the Banana Basin and Cypress Ave along the Metrolink track. The project will alleviate flooding in the area by allowing water to flow westerly into the Banana Basin.

FLASHING YELLOW ARROW LEFT-TURN TRAFFIC SIGNALS

The Engineering Department modified the traffic signals at Baseline Avenue at San Sevaine Road/Live Oak Avenues, Baseline Avenue at Hemlock Avenue/Village Parkway, and Baseline Avenue at Almeria Avenue to include the Flashing Yellow Arrow (FYA) left turn. Staff will continue to monitor the operations of the signal and consider installing the FYA at other locations. The FYA for left turns reduces delays for drivers who seek the convenience of making permissive left turns during non-peak periods, but retains the priority of protected left turns during busy peak periods.



GRANT AWARDS

This year the City has been successful in three grant opportunities that will help make enhancements throughout the City. The first grant received was for an Active Transportation Plan (ATP) proposed around Date Elementary School. This project will improve accessibility for pedestrians and bicyclists by installing sidewalks and bike lanes near the school. The total grant award is in the amount of \$1,808,000. The second and third grants awarded are from the Transportation Development Act (TDA) for bus pads improvements throughout the City in the amount of \$37,850 and for a sidewalk gap closure project near Kathy Binks Elementary School in the amount of \$160,000.

9/11 MEMORIAL MONUMENT

City Council identified funds for the 9/11 memorial monument project. The actual steel beam recovered from the World Trade Center site will be used as a main piece of the monument. The 18' long beam will be resurrected to its upright position as it once stood at the World Trade Center. The upright position of the beam speaks to resilience, perseverance, and strength against tragedy. The conceptual design has been approved and the detailed design is currently underway with project completion expected by September 11, 2022.

UPCOMING

- Completion of South Fontana Sports Park is anticipated in December 2022
- Completion of Fire Station 81 is anticipated in December 2022
- Completion of Foothill Blvd. at Alder Ave. curb ramps improvements is anticipated in early 2022
- Completion of 9/11 Memorial Monument is anticipated in September 2022

Various Traffic signal projects are scheduled to be completed in 2022. The locations are:

- Valley Ave. at Almond Ave.
- Valley Ave. at Oleander Ave.
- West Liberty Ave. at Miller Ave.
- Citrus Ave. at Ceres Ave.
- Citrus Ave. at Chase Ave.
- Cherry Ave. at Live Oak Ave.
- Duncan Canyon Rd. and Coyote Canyon Rd.
- Citrus Ave. at Muirfield Lane.
- Sierra Ave. at Northgate Market.
- Sierra Ave. at Casa Grande Ave.



INFORMATION TECHNOLOGY

The Information Technology (IT) Department for the City of Fontana is charged with the stability, security, resiliency, and evolution of technology within the City. As an internal service organization, the IT Department continues to work with staff and partners to identify ways we can help improve communication and collaboration, find ways to improve efficiency and effectiveness, maintain security and compliance, and be a valued provider of technology solutions to City staff and indirectly to our residents.

Projects

COVID RESPONSE PLAN

- Assisted in the City's response to the COVID-19 pandemic by continuing to rapidly support the expansion of technology tools required by the City workforce to telecommute effectively, and continued providing support for City Council and other public meetings to continue to be held via video conferencing
- Updated and enhanced the City's website with tools and surveys to communicate to the public, including vaccination options for residents
- Deployed temperature scanners to all City buildings to assist in providing a safe environment for staff and residents

PHONE SYSTEM REPLACEMENT

Finalized the phone system replacement project which has brought the City a unified communications platform for voice services. Over 800 desk phones and 848 voicemail boxes were deployed to City staff and Lewis Library. The work included replacing phones in 23 buildings, deploying a mobility client for employees who telework, setting new up auto attendants for main lines around the City, integrations with intercom systems and audio-visual systems for the entire City over the course of four months. Today, City staff have options to access mobility features of the phone system remotely while in the field or while working from home.

MOBILE DIGITAL COMPUTER REPLACEMENT

The Police Department has 80+ Motorola Mobile Digital Computer units in Patrol vehicles and special units. The devices are at end of life and no longer covered under manufacture maintenance programs. Modern computing hardware has been selected and procured for our Police Department that will give us 3 to 5 years of useful life. The new fleet has computer specifications that will allow our PD to be more efficient and effective in their use of computer systems in the field. The new Mobile Digital Computer design was also selected for an ergonomic design that can easily be adjusted to meet Officers' needs. The configuration provides minimal downtime when support, repair and or replacements need to be made.

CROSSROADS FOR POLICE DEPARTMENT

Our Police Department acquired Crossroads, an electronic collection system. Information Technology has assisted with research of available programs that would help accomplish the goal. The software allows our Police Department the ability to automatically upload required SWITRS (Statewide Integrated Traffic Records System) data to CHP. Crossroads has an electronic upload process to upload citations to the San Bernardino County Superior Court on a nightly basis. Citations produced in the Crossroads e-Citation System California Judicial Council compliant. This allows for a more efficient workflow internally.

ENTERPRISE RESOURCE PLANNING SYSTEM IMPLEMENTATION – HR/PAYROLL PHASE

The City of Fontana began an Enterprise Resource Planning System implementation project in 2018. This project included replacing our Finance system, Community system, and HR/Payroll system, as well as implementing Transparency. The Finance system went live in May 2019 and included modules for General Ledger, Accounts Payable, Accounts Receivable, Purchasing, and Budget. The Community system went live in May 2020 and included modules for Cash Receipts, Miscellaneous Billing, Pet Licensing, and Utility Billing.

The most recent phase of the Enterprise Resource Planning system implementation went live in January 2021 for Human Capital Management (HCM), which included modules for Human Resources, Payroll, and Time sheet Entry.

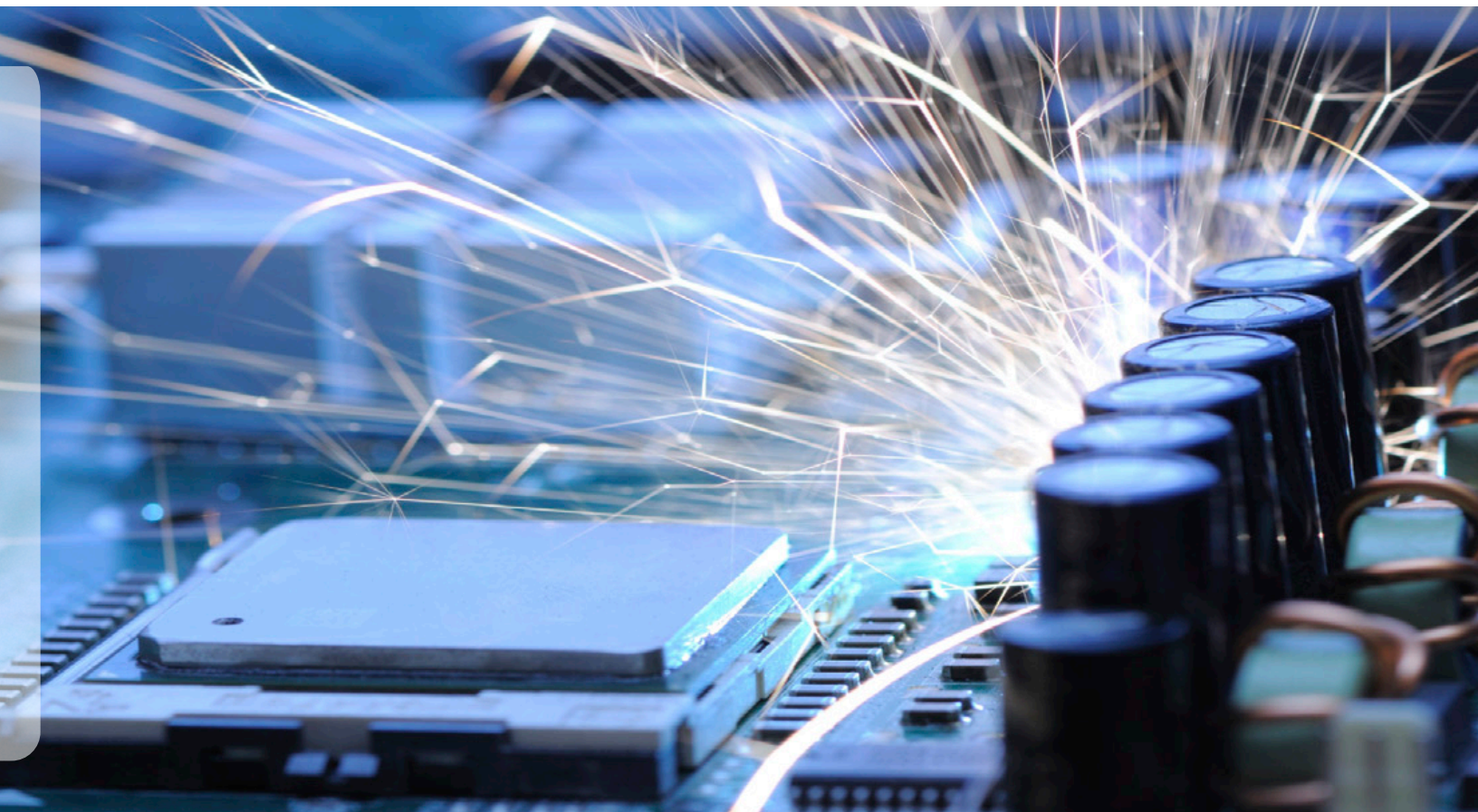
The City previously used paper timesheets, which were collected from at least 57 sites, including City Hall, Development Services, Police, Human Resources, and Public Works buildings, Information Technology department location, 14 community centers, and 37 after-school program sites. As part of this phase of the project, the City now collects timesheets electronically, thus removing the need to move paper timesheets from desk to desk and building to building.

Project Goals

- Implement a payroll system that includes accurate PERS reporting
- Implement a Human Resources Information System (HRIS) that automates some of the manual process that occur
- Eliminate or lessen paper processes (i.e. Personnel Action form to be replaced by a more automated system)
- Streamline, automate, and integrate business processes and practices
- Provide tools to produce and access information in real-time
- Enable and empower users to become more efficient, productive, and responsive

Future

The final phase of the Enterprise Resource Planning System Implementation includes implementing Open Finance/Transparency, which will allow us to effectively and powerfully communicate how tax dollars are being collected and spent. Open Finance organizes Enterprise Resource Planning System financial data into a highly consumable, interactive, contextualized visual interface as a way to meet the public's need to understand government finances. The public will be able to access financial data in an interactive way directly online without needing to do public records requests.



COMMUNITY CENTER INTERNET UPGRADES

Internet access has been upgraded at each of the Community Centers to connections that are not only more stable, but are 66 times faster than what was in place. This means the public computer labs are faster and faster access to the resources staff need to better serve the public. The project included technology called Software Defined Wide Area Network (SD-WAN), which allows us to add new sites easily and securely to the City's network using any internet connection available at our locations, no longer requiring a special type of connection from the local phone carriers. The upgrades have been completed at all our Neighborhood Centers including Cypress Center, Don Day Center, Heritage Center, Jack Bulik Center, Mary Vagle Nature Center, and Martin Tudor Splash Park.

INTERNAL DEVELOPMENTS

- ❶ Vehicle status board for Police Department
 - ❶ Electronic system that allows PD Command and Admin staff the ability to see vehicle status real time from any computer with internet access
- ❷ Employee Roster for Police Department
 - ❶ Electronic system that allows PD Command and Admin staff the ability to make team and special assignment changes real time
- ❸ Vehicle Life-cycle Board for Public Works
 - ❶ The Fleet division Public Works previously used whiteboard to track all City vehicles, including PD and their expected life. As the fleet of vehicles had grown, so too had the number of whiteboards to accommodate all the vehicles. The new system allows them to track the vehicles digitally
- ❹ City Goals in Power BI
 - ❶ Digitization of City goals that provide reports and status to Council and City Manager. The system lays out department objectives and shows progression for each. It also helps to see how many departments are involved in each City goal and how each department is performing







PUBLIC WORKS

The Public Works Department is responsible for the successful maintenance and functional operations of the City's existing parks and landscape, public buildings and community centers, streets, sidewalks, sewers, storm drains, solid waste and street sweeping. Utilizing industry-standard technologies, innovations and strategies help guide us in our commitment that is based on ethics and accountability toward exceptional customer service and responsiveness.

The Department includes: Utilities and Streets, Parks and Landscape, Environmental, Water Conservation, and Rebates and Incentives.

Projects

HOUSEHOLD HAZARDOUS WASTE PROGRAM

The Household Hazardous Waste Collection Program is open to Fontana residents from 8:00 a.m. to 12:00 p.m. every Saturday excluding major holiday weekends. Residents can drop off hazardous materials such as cooking oil, motor oil, and electronic waste ensuring that we all do our part to keep Fontana environmentally friendly. The program serves an average of 100 residents every Saturday.

4,500
Filters
Collected

8,016
Gallons
of Oil and Filter
Picked Up

COMPLETED STREET MAINTENANCE PROJECTS

- Alder Ave. – San Bernardino Ave to Arrow Blvd.
- Etiwanda Ave. – Slover Ave. to Philadelphia Ave.
- San Bernardino Ave. – Sierra Ave. to Alder Ave.
- Beech Ave. – Baseline Ave. to S. Highland Ave.
- Carnation St. – Village Parkway to Mayflower St.
- Mayflower St. – Carnation St. to Geranium St.
- Geranium St. – Carnation St. to Poppy Ct.
- Violet St. – Village Parkway to Geranium St.
- Ceres Ave. – West of Citrus Ave. to Catawba Ave.
- Whittram Ct. – East of Citrus Ave. to End of Cul-De-Sac.
- Dorsey Ave. – West of Citrus Ave. to End of Cul-De-Sac.
- Orange Ct. – East of Citrus Ave. to End of Cul-De-Sac.

18

Lane Miles of
Pavement Rehabilitation

1,186,360
Linear Feet

of Sewer Mainline Cleaned

1,750 Linear Feet

Curbs and Gutters Replaced

250,000
sq. ft.

of Graffiti Removed

32,446.68

Curb
Miles Sweeped



2,493
Potholes
Repaired

822

Traffic Signs
Replaced

436

Trees
Planted

32,778
sq. ft.

Sidewalks
Replaced

63



ADA Curb
Ramp Retrofits

COMPLETED PAVEMENT REHABILITATION PROJECTS:

- Reed Ct. – East of Citrus Ave. to End of Cul-De-Sac.
- Fuchsia Ct. – Bluebell Lane to End of Cul-De-Sac.
- Bluebell Lane – Snapdragon Drive to Bluebell Lane.

UPCOMING PROJECTS

Micro-Grid Battery Storage Systems will be installed and completed in 2022 at the following locations. The Police Department, City Hall/DSO, Public Works Corporate Yard, Senior Center, and the Community Services Center. These systems will store power produced by the building solar systems allow the use of stored energy at high peak hours, ultimately saving energy costs.

Installation of a back-up generator for Heritage Community Center. This back-up generator will allow the center to continue to operate as a cooling center in the event of a power outage.

Installation of a Centralized Computer Controlled Management System for the City's HVAC systems. This system will allow the City to control and monitor the HVAC systems in 22 City facilities from one location. Allowing City staff to make changes to setting and adjust run times ultimately reducing energy costs.

•POLICE

The Fontana Police Department is committed to protecting the community by providing quality **Service with Integrity**. As an organization, we continuously build diverse community-based partnerships. These partnerships are guided by innovation and perseverance to ensure Fontana's future as a well-developed, dignified, and respected community in the Inland Empire.

Projects

FONTANA POLICE EXPLORERS

Fontana Police Department Explorer Post 531 was established 47 years ago. The program has evolved over the years and is at its best now, offering young men and women the opportunity to learn about law enforcement, community service, unity, pride and integrity. 2021 was an exciting year, with the revival of our own Explorer Academy, which was a five-week academy for Explorers. We hosted 41 Explorers from agencies around the state, including Fontana PD, Indio PD, Pomona PD, Ontario PD, SBSO-Aviation.

We continued our popular Fontana Explorer Leadership Academy (FELA) for the 8th year, sharing leadership skills, teamwork, and basic knowledge on supervising 38 Explorer Command Staffers from 11 different police agencies, including Fontana PD, Glendale PD, Banning PD, Ontario PD, Cathedral City PD, Palm Springs PD, El Centro PD, San Bernardino PD, Chino PD, SBSO-Aviation and Val Verde Unified School District PD.

This program offers a ride-along experience in the records unit, front desk, detective unit, traffic enforcement, and a patrol officer's function. The minimum qualifications to be a Police Explorer require that participants must:

- Be between the ages of 14 and 20 1/2 years old
- Maintain "C" or better grades
- Be willing to volunteer a minimum of 22 hours a month of service
- Have a good moral character and good background
- Must attend at least one explorer meeting before applying

PLAYDATE WITH THE POLICE

The COVID-19 pandemic made it difficult for our department to engage and outreach with the youth of our community due to the closure of schools. We came up with an idea where our officers could interact with our youth outside of the school and meet in the open air at our local parks. Once a month, the Community Outreach and Public Engagement Unit, along with K9's and the Multiple Enforcement Team, choose a local park and played with the youth on the playground. Parents brought their children to the park where our officers engaged, played, answered questions, posed for photos and allowed them to look at our police vehicles. This is a no stress event for the parents and children and allows them to be themselves and really get to know our officers on a personal basis. Our officers brought out water balloons and frozen treats for the children during our hot summer months. Stickers, coloring books, stuffed toys and other goodies were given out at every event to keep the kids engaged with the police even after the event. The success of these events has been significant with each Playdate with the Police hosting more than 50 kids and their parents.

CITIZENS ACADEMY

The Citizens Academy is a 10-week program that allows residents to obtain an inside-look of the Fontana Police Department. During the classes, participants interact with Fontana PD staff to learn the difficulties of day-to-day police work. Many of topics discussed are related to laws, department policy, units of the police department, and common police practices. At the end of the program, participants have an eye-opening overview of how the Fontana Police Department serves the community. Our department has been providing this program to the community twice a year since the late 1990s. Approximately 1,840 community members have participated in this program. This is the first session to resume the program since pausing in 2020 due to COVID-19 restrictions. We are extremely happy to once again reengage with the community in this setting and are looking forward to many more Citizens Academies.

6,064
Volunteered Hours
Explorers

2,095.90
Volunteered Hours
Fontana Police Volunteers



COMMUNITY OUTREACH AND PUBLIC ENGAGEMENT (COPE) UNIT

The Community Outreach and Public Engagement Unit (COPE) is focused on community policing on behalf of the Fontana Police Department. The COPE Unit accomplishes this through many means such as mentoring youth through the Fontana Police Explorer Post and FLIP programs, managing the Citizen Volunteers who support the Patrol and Traffic divisions of the department, informing the community via social media posts and news interviews, giving back to less fortunate members of the community by facilitating outreach and community events, and visiting schools and teaching students about safety, what to do in an emergency, and the dangers of drugs and underage drinking. Many other units of the police department are actively engaged with investigating crimes and responding to calls for service. The duties encompassed in the COPE Unit allow the Fontana Police Department to connect with and give back to the community we serve.

119,123
Calls
for Service

VOLUNTEER PROGRAM

The Volunteer Program is comprised of individuals who dedicate their time and energy to supplement and assist the patrol division and support services of the police department. These individuals play an integral role in public service to the City of Fontana by establishing a functional partnership between citizens and police. During the COVID-19 pandemic, volunteer duties were suspended but have resumed with a vengeance and these individuals continued to participate in contributing their time to help reduce crime through patrolling parks, community centers, schools and shopping centers. They serve as the “eyes and ears” out in the community by being visible, reporting suspicious activity, reporting graffiti and inoperable traffic signals/damaged regulatory signs. In addition, volunteers assist with the demand of our traffic and patrol units by issuing parking citations, tagging abandoned vehicles, assisting at DUI checkpoints and responding to emergency call outs to conduct traffic control and road closures. The volunteers also support the department by attending community events to educate the public in resources offered by Fontana Police and other City departments. In result of their time and efforts, the volunteers free up countless hours for officers who could be handling priority calls for service and save the department a significant amount of money.

FIELD TRAINING OFFICERS

After successful completion of a 6-month basic police academy, new officers spend the next six months assigned to the department's Field Training Program. The program is comprised of 22 Field Training Officers (FTO), two sergeants, and a lieutenant. The FTOs attend state mandated training every three years to maintain their certification.

New officers learn how to apply their training in real world situations under the direct supervision of a Field Training Officer. They receive training in and must demonstrate proficiency in many areas of the job, to include how to investigate crimes, effect lawful arrests, and how to legally seize evidence to aid in the prosecution of criminal offenders. They also learn basic traffic investigation and DUI investigations.

The program has trained 26 officers during 2021.





COMMUNITY OUTREACH AND SUPPORT TEAM

Community Outreach And Support Team is a multi-disciplined-Crisis Intervention Team with an emphasis on mental health and community outreach. This, first of its kind, team has reimagined how first responders and social workers respond to mental health calls. We are unique because C.O.A.S.T. has a non-uniformed police officer, a social worker and non- uniformed firefighter who is accompanied by his support dog “Scout”.

When C.O.A.S.T. responds to mental health crisis calls, they can diminish the risk of physical force being used which decreases liability and injury. Once there, the team can make an educated, well rounded assessment to best support the person in crisis and provide resources to the family or friends that may be trying to help.

PROGRAM HIGHLIGHTS

- 51 calls for service without assistance - taking the burden off patrol, fire and AMR resources
- 82 follow-ups which reduced the repeated calls for service by the same consumers



FIRE DISTRICT

Fire protection and fire prevention services proudly are contracted through the San Bernardino County Fire District.

Projects

FIRE STATION 73 HAZARDOUS MATERIAL EQUIPMENT ENHANCEMENT

Fire Station 73 houses the Hazardous Material Response Unit. This enhancement enabled the purchase of an Area Monitoring System that will provide public safety at hazardous materials incidents by monitoring the air around an incident to determine if it is toxic. This tool allows the Fire District to decide if it is safer to shelter the neighboring neighborhood to an incident in place or evacuate residents.

Additionally the District added new Weapons of Mass Destruction Instruments to the Hazardous Material Response Unit which provides the ability to detect the severity and amount of a toxic material or gas in an event involving chemical, biological, radiological, nuclear or explosive elements.




DESIGN OF FIRE STATION 80 AND TRAINING FACILITY

Fire Department Administrative staff has been working diligently with City staff and architects to design a fire station that will service the City's north west area for years to come as it is being built to accommodate changes the fire district will see in the future with additional commercial and residential occupancy of the surrounding area. The station is designed in two phases where Phase one involves building a state-of-the-art public safety training facility that will allow Fontana's firefighters to regularly train in a state of readiness. This will allow the police department to conduct collaborative training with the fire department and specialized police training as well. The first phase will include a classroom that will allow for classroom training. Phase two will involve the construction of a fire station to provide reduced response times to the City's western area as that area begins to fill in with occupancy in the future.


387
Fires

328
Apartment
Inspections

957
Plan Checks

 **48**
School
Inspections

479
Traffic
Accidents

720
Annual
Inspections

FIRE STATION 77 ENHANCEMENTS

Fire Station 77 Facility was enhanced with the addition of an engine company last year to help accommodate more firefighters that are housed in the station. A new fire engine has been ordered for Fire Station 77 and is currently being built.

DESIGN OF FIRE STATION 81

Fire Department Administrative staff has been working diligently with City staff and architect to design a fire station that will service the City's northeast area for years to come. It is being built to accommodate changes the fire district will see in the future to be able to accommodate a battalion chief and multiple companies in the station as the population grows and call volume increases in that area. Construction scheduled to begin early 2022.

FIRE STATION 73 HAZARDOUS MATERIAL DECONTAMINATION TRAILER

Fire Station 73 also added a Hazardous Material Decontamination Trailer to provide decontamination for residents for a large-scale event.

READY FONTANA

Your Fontana Fire District is proud to serve the citizens of Fontana. Wildfires are now a year-round reality in Fontana. This means that both firefighters and residents have to be on heightened alert for the threat of wildfire. Make preparations to be ready for a wildfire or any disaster. Visit our website at fontana.org for a Ready, Set, Go! Personal Wildfire Action Plan to give you the tips and tools to successfully prepare for a wildfire. For information on emergency alerts, plans and natural disaster information, visit readyfontana.org.



9,130

Construction
Inspections

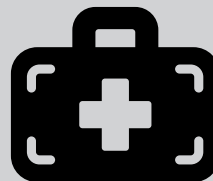


21,042

Calls
for Service

Permits
Completed
and Issued

1,420



15,016
Medical Aids



MANAGEMENT SERVICES

The Management Services Department is responsible for managing and protecting the City's financial assets while providing excellent customer service. The department is comprised of five divisions Administration, Accounting, Budget/Payroll, Customer Service and Purchasing.

Responsibilities range from daily administration of City fiscal resources to long-range financial planning. Financial policies, plans, and reporting systems support the operating departments in achieving their objectives and assure the City's long-term fiscal health.

Administration manages the treasury function and debt issuance. Accounting is responsible for the general ledger, accounts payable, fixed asset management, and special districts. Budget/Payroll prepares and monitors the operating budget, capital improvement program and payroll. Customer service handles accounts receivable, utility billing, business license, passport services, dog licensing and cashing. Purchasing is responsible for the procurement of materials, supplies and equipment, monitoring the P-Card program, providing for the disposal of surplus property, and overseeing the shipping and receiving services and City-wide postage.

Projects

BOND ISSUANCE

Municipal securities are bonds issued by states, cities, counties and other governmental entities to raise money to build roads, schools and other public projects.

Community Facilities District's 31, 87, and 90 issued \$35 million of bonds for their respective districts.

Community Facilities Districts 7, 11, 12, 37, and 70 refinanced their districts outstanding debt taking advantage of the current low interest rates by issuing \$20.6 million in refunding debt.

The City issued the 2021 Lease Revenue Bonds to fund the construction of Fire Station #81, the Fire Training facility, and the refunding of the 2010 Lease Revenue Bonds that were used to construct Fire Station #71.

IMPROVED THE CITY'S CREDIT RATING

The City of Fontana's exceptional budget performance and fiscal practices have earned it a credit and bond rating upgrade, reflecting the investment community's strong confidence in the City's financial health.

Standard & Poor's raised Fontana's issuer credit rating from AA- to AA and its lease revenue bond rating from AA- to A+. Higher credit and bond ratings indicate that the City has a strong capacity to meet its financial commitments, and can result in lower interest rates, reduce the cost of debt issuance, and attract a broader market of potential investors.

City S&P Highlights

- The City's property tax base continues to grow – up 6.6% year over year with a total assessed value of \$24 billion for fiscal year 2022. Much of this can be traced to robust commercial and residential development throughout Fontana
- The strength of the City's supply chain and logistics industry and its healthcare industries – which employ nearly 21,000 workers between them – have been vital to the City's ability to weather the COVID-19 downturn
- The City has adopted financial policies aimed at balanced growth and fiscal discipline. As of June 30, 2021, the City had a Contingency Reserve of \$18.9 million, and Economic Uncertainty Reserve of \$8.5 million and a PERS Retirement Reserve of \$5.9 million



LEGISLATIVE AFFAIRS

The Legislative Affairs Office monitors federal and state legislation and engages in advocacy efforts to advance the City's interests by communicating the strategic priorities and policy direction of the Council to the California Congressional and State Legislative delegations as well as local regional entities.

The office serves as a liaison between the City and the county, federal and state legislative delegation as well as regional entities.



Projects

FORMATION OF A GRANT EXECUTIVE TEAM

The City of Fontana formed an official Grant Executive Team consisting of a representative from each City department. This grant team convenes on the third Monday of each month to provide updates necessary to move forward on grant applications and secure funding.

\$22,580,246

Secured Grant Funding

FONTANA LEGISLATIVE PLATFORM

In December of 2021, the Fontana City Council voted to approve a Fontana Legislative Platform to assist with our legislative advocacy efforts. The Legislative Platform reflects the Fontana City Council's declared positions for state and federal policies and issues. It guides the Mayor, City Council, and City Staff when addressing legislation that may impact the City's ability to operate effectively and efficiently.

\$37,000,000

Grant Applications

HOUSING DEPARTMENT

The Housing Department focuses on increasing, preserving, and improving housing that is affordable and livable for all Fontana residents. The department is the home of the Fontana Housing Authority.

As the Fontana Housing Authority implements various programs and projects, specific funding sources are also identified to finance these activities. The initial and primary funding sources remain the Fontana Redevelopment Agency's Low- and Moderate-Income Housing Fund and Federal Department of Housing and Urban Development Program Grants.

Projects

SIERRA FOUNTAINS MULTIFAMILY AFFORDABLE HOUSING DEVELOPMENT

The Fontana Housing Authority purchased approximately five acres of vacant land on the southwest corner of Sierra and Ramona to develop 60-unit, affordable, multi-family community. Tax Credit Allocation Committee (TCAC) funding was awarded from the state. Construction was completed with tenants beginning to move into their units in November. The Grand Opening took place December 14, 2021.

EMERGENCY SOLUTIONS GRANT PROGRAM

Provide homeless assistance through the Emergency Solutions Grant Program.

- Emergency shelter to 37 people, consisting of 24 households, 20 of which were without children
- Homelessness prevention to 140 people, consisting of 48 households, 29 of which were with children
- Rapid re-housing served a total of five people, consisting of two households, one of which had children
- Street outreach which served 91, which consisted of 69 households, eight of which had children

HOUSING REHABILITATION PROGRAM

The Housing Rehabilitation Program is funded annually with Community Development Block Grant (CDBG) funds. The program is designed to assist low- and moderate-income residents of owner-occupied homes to preserve their housing by making needed repairs and code violation corrections. Assistance is offered as a grant and/or optional 0% interest, no payment loan. There are currently 17 applicants in various stages of the program and 8 were completed in the last year. This year, approximately \$177,000 was spent on these applicants which now totals approximately \$1.63 million spent since program inception in 2015.





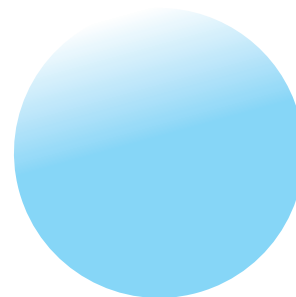
EMERGENCY MORTGAGE ASSISTANCE PROGRAM

Emergency Rental/Mortgage Assistance:

The City was able to assist families struggling financially due to the effects of COVID-19, by paying up to six months mortgage and or rental payments. At the end of November, a total of 707 checks were cut totaling \$1,000,144.38, assisting 178 Fontana households.

HIGHLIGHTS

- Provided Fair Housing Services to 161 residents together with answering tenant-landlord questions from 752 callers
- Provided additional public safety in CDBG-eligible areas
- Acquired three single-family housing unit to add to the City Housing Authority's rental inventory
- Neighborhood Stabilization Program completed rehabilitation on one single-family homes and leased to income eligible families



PLANNING DEPARTMENT

The Planning Department provides planning and staff support to the Planning Commission and assists the City Council and the public in applying the community strategic growth and development vision as defined by the City Council through the goals and policies of the general plan.

Approved Projects

ROCK OF SALVATION CHURCH

Rock of Salvation church is Fontana's newest place of public assembly. Located on Foothill Boulevard the church will help transform a portion of the street in between Laurel and Locust.



SOUTHRIDGE DOG PARK

Southridge dog park will consist of two dog fields across .53 acres. The park will offer amenities including tables, benches, drinking fountains, and hand washing stations. It's located on Live Oak Avenue, south of Jurupa Avenue.



SOUTH FONTANA PARK

South Fontana Park will provide residents with four new soccer fields, concession stands, and picnic areas for recreation. It's located on Santa Ana Avenue between Cypress Avenue and Juniper Avenue.

NORTHGATE MARKET SHOPPING CENTER

A new shopping center has been approved for Central Fontana. Occupying the location of the former Rock Honda car dealership on Sierra Avenue the new shopping center will be anchored by Northgate Market, the first in the City. The shopping center will also include various new tenants as well as drive through pads.



CHRYSLER, DODGE, RAM AND JEEP DEALERSHIP

The new Chrysler, Dodge, Ram and Jeep dealership was approved. The dealership will be 46,073 square feet in size and will include a service center and a car wash area. It is the latest development along Fontana's Auto mall. When complete the auto mall, located along South Highland Avenue, will be a regional destination for residents' auto related needs.



MONARCH HILLS

Monarch Hills is a new community north of Interstate 15 situated along the San Bernardino Mountains. The community will create 489 new housing units that will be available in various housing types such as single family homes, town homes, and condos.



VENTANA SPECIFIC PLAN— PLANNING AREA 6

Planning Area 6 of the Ventana Specific Plan brings a taste of Europe to Fontana. The project consists of 257 units and will have many recreational amenities including a fitness center, pool area, recreation room, and open plazas. Paseos and walkways will weave through the project to give it an old-world feel. The project is located at the Interstate 15 and Duncan Canyon Road.



HYUNDAI DEALERSHIP

A new dealership has come to Fontana's Auto mall. The new Hyundai dealership is a new 30,168 square foot facility which is slated to open soon. The dealership located on the northwest corner of South Highland Avenue and Sierra Avenue.



MONTERADO

Monterado will be a new community of 198 housing units located at Duncan Canyon Road and Citrus Avenue, that will have several amenities including a pool and spa, BBQ area, tot lots, and open space areas. These amenities will be connected through a series of walkways that span the community.



ARROWHEAD REGIONAL MEDICAL CENTER

The Arrowhead Regional Medical Center is an approximately 25,000 square foot building for future medical offices located on the northwest corner of Baseline Avenue and Sierra Avenue.



HIGHLIGHTS

Other Planning Accomplishments:

- Received grant funding (LEAP grant) to evaluate and create additional housing opportunities in the Walnut Village Specific Plan
- Received grant funding (SB 2) to evaluate and create additional opportunities for development in the downtown area



2022 AND BEYOND

Located in the heart of one of the most robust residential and commercial centers in the United States, and with a population of more than 220,000, Fontana is the largest city in San Bernardino County and an economic engine for Southern California. It is home to a diverse, skilled workforce, a multimodal transportation network that includes major freeways, rail and convenient access to an international airport, a vibrant business community comprised of global corporations and highly successful small to mid-sized companies, and an unparalleled spirit of collaboration aimed at improving opportunities and the quality of life for all residents.

It is expected that by 2025, Fontana's population will surpass 250,000. Growth of this magnitude is neither coincidental nor incidental and requires careful planning for the future to mitigate any impacts on public safety, infrastructure, housing and economic vitality.

Over the next 25 years, population growth and demographic shifts will continue to transform the character of the region – creating opportunities and challenges. Fontana is committed to responding to these emerging dynamics by embracing sustainable mobility options, providing facilities to help make walking and biking a more attractive and safe mode of transportation, and reducing traffic congestive and greenhouse emissions.

CITIZEN ENGAGEMENT

The City will further enhance its efforts to provide opportunities for citizen engagement. These opportunities will be designed for in-depth discussions on Council priorities and citizen education regarding the civic process. We will develop and implement an outcome metrics to measure its performance against its goals and objectives.

HOUSING

Fontana will continue to maintain a strategic focus on increasing, preserving, and improving housing that is affordable and livable for all Fontana residents. The City will continue to administer multiple strategies to support families and sustain community engagement during the COVID-19 public health crisis. Housing and land use are essential components of effective regional planning. Fontana's efforts in planning and policy development include providing a forum for policy dialogue, information sharing, technical analysis and housing and natural resource issues confronting the City.

What Does This Mean for 2022?

DEVELOPMENT

In 2022, the City will further enhance its Economic Development efforts for business attraction and business retention through improving its relationships with the business and corporate real estate community as well as fostering entrepreneurship.

ENVIRONMENT

The Fontana City Council remains committed to its goal to Preserve the Local Environment, as such Council instructed staff to conduct a thorough examination of the state of Fontana's Air Quality and best practices. The City soon will consider regulations to provide even greater environmental protections around logistics operations while preserving jobs and ensuring that the City continue its vital role in the nation's supply chain. The proposed Industrial Commerce Center Sustainability Standards Ordinance would meet or exceed all federal and state environmental standards for warehouses and freight operations and represents an aggressive step forward in balancing public health and quality of life issues with the economic and employment opportunities that goods movement provides the City and its residents.

PUBLIC SAFETY

The City of Fontana will always strive to improve on the high standard of public safety that has been established. The Police Department will continue to identify organizational and service improvements through cross collaboration opportunities. Teams such as the Multiple Enforcement Team (MET), and the Community Outreach and Support Team (COAST) are focused on assisting our most vulnerable populations in an effort to obtain long-term solutions. Fontana continues to be a leader in addressing challenging situations. As the conversation continues about how social workers and first responders interact with those suffering from mental illness, COAST will be on the forefront of bringing the community, stakeholders and the multi-disciplined teams together. As this becomes the norm and not the exception, stigmas toward mental illness will decrease and services will become more available.



FONTANA
CALIFORNIA