

City of Fontana

2012 Annual Report



Contents

- 03 — Vision Statement
- 04 — Message from City Council
- 06 — Grants, Awards & Recognitions
- 11 — Public Service
- 16 — City Development
- 20 — Public Safety
- 22 — Financial Information
- 28 — Open for Business in Practice
- 30 — Fontana's Future

Vision Statement

Fontana is a modern city benefiting from rapid growth while preserving its hometown atmosphere.

Our City is unified by a strong sense of community and a common goal: to be second to none in achieving high standards of quality as we grow and develop. We take great pride in our safe and attractive residential neighborhoods, which are complemented by recreational and educational facilities, and diverse and growing employment opportunities. Our Downtown and Civic Center district is the lively, thriving heart of Fontana. Our whole City is served by a network of efficient roads and infrastructure that connects us into a complete community in which we can live, learn, work and enjoy the fullness of life that Fontana has to offer.

— FONTANA GENERAL PLAN, ADOPTED BY CITY COUNCIL, OCTOBER 21, 2003

Message from City Council

Our message is simple: We are Open for Business.

To us that means providing information regarding city services, listening to your suggestions, acting on your concerns, and solving problems. It also means participating in policy making on citywide issues as well as the livability of our neighborhoods. Fontana is a dynamic, thriving community that supports education, growth, safety, and a positive community fabric. This is all achieved through an eight step strategic plan:

- 1. To Create a Team*
- 2. To Operate in a Business-like Manner*
- 3. To Practice Sound Fiscal Management*
- 4. To Promote Economic Development*
- 5. To Improve Public Safety*
- 6. To Invest in the City's Infrastructure*
- 7. To Concentrate on Intergovernmental Relations*
- 8. To Increase Citizen Involvement*

Our City is unified by a strong sense of community and a common goal: to be second to none in achieving high standards of quality as we grow and develop. We take great pride in our safe and attractive residential neighborhoods, which are complemented by recreational and educational facilities as well as diverse and growing employment opportunities. We are continuously working to create a community in which we can live, learn, work and enjoy all that Fontana has to offer.



Jesus Sandoval

COUNCIL MEMBER

Acquanetta Warren

MAYOR

John Roberts

MAYOR PRO-TEM

Michael Tahan

COUNCIL MEMBER

Lydia S. Wibert

COUNCIL MEMBER

Grants Awarded

PUBLIC WORKS	\$51,880 \$9,950,000 \$58,126 \$5,000 \$39,410 \$625,000 \$51,544 \$80,000 \$121,600	Cal Recycle Beverage Container Recycle Program State grant to be used for water conservation and flood control State grant to be used for used oil collection and recycling program Work with the Reach Out organization to enforce-enact policies to stop abuse of sales and use of alcohol and drugs For Personnel to revise the City's Emergency Standard Operating Procedures (SOP's) U.S. Department of Justice Office of Community Oriented Policing Services (COPS) police officer hiring program Implement an Inedible Kitchen Grease (IKG) theft prevention and apprehension program State Office of Traffic Safety (OTS) to conduct DUI checkpoints and traffic enforcement State Office of Traffic Safety (OTS) personnel funding to conduct 16 DUI checkpoints
ADMINISTRATIVE SERVICES / ECONOMIC DEVELOPMENT / HOUSING	\$1,769,139 \$379,525 \$165,289 \$51,495	Federal Housing and Urban Development (HUD) Community Development Block Grant (CDBG) funds for Pavement Rehabilitation, Capital Projects, Personnel: Public Safety, Code Enforcement, Administration, After School program Federal Housing and Urban Development (HUD) funding for affordable housing projects in the community Federal Housing and Urban Development (HUD) Emergency Solutions Grant (HESG) funding for addressing the needs of "homeless" in emergency and/or transitional shelters to assisting people to quickly regain stability in permanent housing Federal Housing and Urban Development (HUD) Emergency Solutions Grant (HESG) funding for addressing the needs of "homeless" in emergency and/or transitional shelters to assisting people to quickly regain stability in permanent housing

\$254,200

State Safe Routes to School (SR2S) funding to create a signalized intersection by installing a school pedestrian crossing traffic signal with appropriate striping and signage, and student safety implementation education

\$900,000

Highway Safety Improvement Program (HSIP) Cycle 5

\$82,762

Federal Emergency Management Agency (FEMA) & Department of Homeland Security (DHS) Assistance to Firefighters Grant (AFG) for demonstration trailer and public education of home smoke detectors and fire safety

\$134,800

Federal Emergency Management Agency (FEMA) & Department of Homeland Security (DHS) Assistance to Firefighters Grant (AFG) for fire department equipment 3 washer/extractors and 10 Mobile Data Computers

\$5,000

Kaiser Foundation funding to educate parents to reduce and prevent obesity in preschool age children

\$11,000

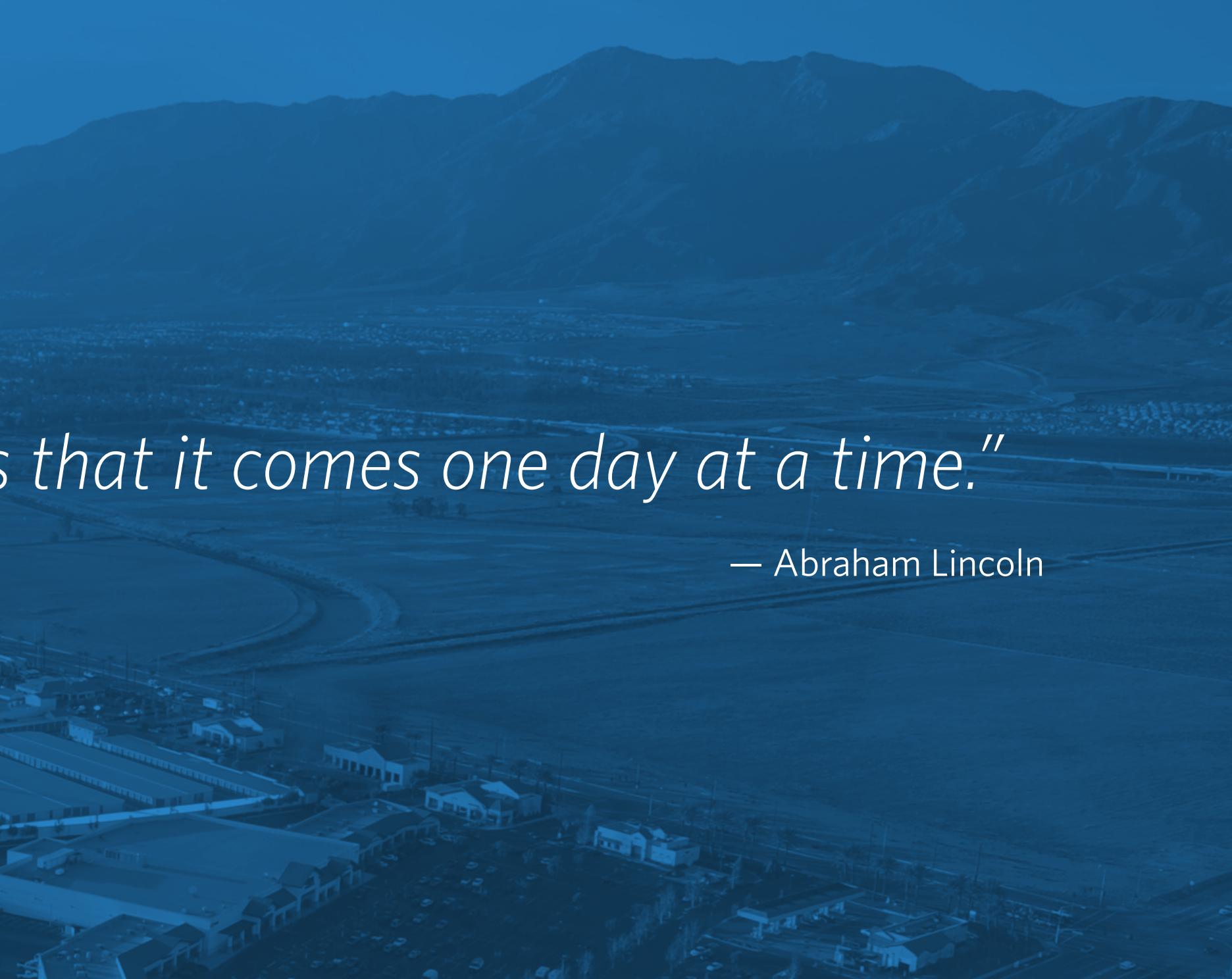
California Department of Education Team California for Healthy After Schools (TCHAS) for staff training

TOTAL AMOUNT AWARDED:

\$14,793,896

A dark, blue-tinted aerial photograph of a city at dusk or night. The city is densely packed with buildings, and a major highway with a bridge is visible in the lower right. In the background, a range of mountains is visible under a dark sky.

“The best thing about the future is

A dark, atmospheric aerial photograph of a valley. In the foreground, a town with several buildings and a parking lot is visible. A winding road or railway line cuts through the valley floor. In the background, a range of mountains is visible under a dark, cloudy sky.

s that it comes one day at a time."

— Abraham Lincoln



City Clerks Office

Improving community through public information

100%

PUBLIC RECORD REQUEST AND SUBPOENAS
COMPLETED WITHIN TEN DAYS

35

AGENDAS PREPARED

15,077

RECORD PAGES INDEXED

76,948

RECORD PAGES SCANNED

219,693

PAGES REVIEWED FOR QUALITY CONTROL

219

CONTRACTS/AGREEMENTS PROCESSED

88

RESOLUTIONS PROCESSED

18

ORDINANCES PROCESSED

50

PROCLAMATIONS PRESENTED

540

CERTIFICATES PRESENTED

66

CLAIMS PROCESSED

147

PUBLIC RECORDS REQUESTS PROCESSED



Community Services

Improving community through activities, events and programs

79,800

PATRONS IN VISUAL AND PERFORMING ART PROGRAMS

1,059,435

PATRONS SERVED

16,601

VOLUNTEER HOURS

3,500

YOUTH, PEE WEE AND TEEN SPORTS PARTICIPANTS

550

PART-TIME AND FULL-TIME EMPLOYEES TRAINED

76,311

RECREATIONAL SWIM PARTICIPANTS

3,300

STUDENTS IN THE AFTER SCHOOL PROGRAM

3,400

STUDENTS IN THE LEARNING THROUGH ART EDUCATION PROGRAM

1,317

RECREATIONAL CAMPER PARTICIPANTS

8,000

SUMMER CONCERTS ATTENDEES

2,055

PARTICIPANTS IN THE 57TH ANNUAL FONTANA DAYS RUN



Customer Service

Improving community through quality of care

5,600

DOG LICENSE APPLICATIONS/RENEWALS

2,075

NEW BUSINESS LICENSE APPLICATIONS

2,975

PASSPORT APPLICATIONS

1,900

MISCELLANEOUS RECEIVABLE INVOICES

200

NEW SEWER ACCOUNTS



Human Resources

Improving community through quality employees

52

FULL AND PART-TIME RECRUITMENTS
COMPLETED

2,500

APPLICATIONS PROCESSED

206

FULL/PART-TIME EMPLOYEES HIRED

25

EMPLOYEE TRAINING CLASSES SESSIONS

9

EMPLOYEE LEADERSHIP TRAININGS

606

EMPLOYEES ATTENDING TRAINING

159,847

VISITORS TO EMPLOYMENT WEBPAGE

1,744

MEMBERS OF THE EMPLOYMENT NOTIFICATION
SYSTEM "NOTIFY ME"

500

COMPLETED ANNUAL OPEN ENROLLMENT
HEALTH CARE PLANS FOR ACTIVE EMPLOYEES

204

COMPLETED ANNUAL OPEN ENROLLMENT
HEALTH CARE PLANS FOR RETIREES



Public Works

Improving the community through the preservation of infrastructure and facilities

3,856

GALLONS OF USED OIL COLLECTED AS PART OF
COLLECTION PROGRAM

17

COMPLETED PAVEMENT SURFACING AT CITY
COMMUNITY CENTERS AND PARK SITES

49

LANE MILES OF PAVEMENT REHABILITATION
TO CITY STREETS

436

CITY VEHICLES MAINTAINED

70%

TRASH DIVERTED FROM LANDFILL AS PART OF
THE SOLID WASTE AND RECYCLING PROGRAM

2,940

PARTICIPANTS IN THE HOUSEHOLD
HAZARDOUS WASTE PROGRAM

1,167

REQUESTS SUBMITTED AND RESPONDED TO
THROUGH PUBLIC WORKS MOBILE APP



Download our mobile app
Access Fontana in your
mobile phone's app store.



Community Development

Improving community through building & safety planning and redevelopment

2,800

BUILDING PERMITS ISSUED

17,000

BUILDING/SAFETY INSPECTIONS PERFORMED

1,000

1ST PLAN CHECK APPLICATIONS PROCESSED

1,500

PLAN CHECKS REVIEWED AND PROCESSED

150

SINGLE FAMILY DWELLINGS PERMITS ISSUED

1.6 MILLION SQ. FT.

OF INDUSTRIAL BUILDING SPACE APPROVED

1.2 MILLION SQ. FT.

OF INDUSTRIAL FACILITIES APPROVED

192

SINGLE FAMILY HOMES APPROVED

87

SENIOR APARTMENTS APPROVED



Engineering

Improving community through infrastructure

\$149 MILLION

INVESTED IN THREE MAJOR FREEWAY
INTERCHANGE PROJECTS

1/2 MILE

MEDIAN IMPROVED ALONG SIERRA FROM
VALLEY TO SAN BERNARDINO AVE

100%

COMPLETION OF JOHN B. ROBERTS FIRE
STATION 71

100%

COMPLETION OF CITY HALL CAMPUS
PARKING PROJECT

4

MAJOR PUBLIC SAFETY PROJECTS COMPLETED



Housing & Economic Development

Improving community through quality housing and economic growth

115

AFFORDABLE HOUSING UNITS UNDER CONSTRUCTION

87

SENIOR HOUSING UNITS SCHEDULED FOR DEVELOPMENT

28

NSP HOMES PURCHASED

18

NSP HOMES SOLD

MILESTONES

FACILITATING A 4TH DEALER TO LOCATE IN THE FONTANA AUTO CENTER.

FACILITATED CONSTRUCTION OF THE WESTECH COLLEGE DEVELOPMENT.

PARTNERED WITH THE AMERICAN LEGION POST 772 TO ASSIST WITH THE MILITARY BANNER PROGRAM.

PARTNERED WITH THE AMERICAN LEGION POST 772 TO OPEN A LOCAL VETERAN'S RESOURCE CENTER.

PROVIDING COMPREHENSIVE DEMOGRAPHIC RESEARCH FOR DEVELOPERS AND RETAILERS LOOKING.

REPRESENTED CITY AT 3 NATIONAL/GLOBAL RETAIL TRADESHOWS.

FACILITATED THE REDESIGN OF SUNRISE FORD FREEWAY SIGNAGE.



Information Technology

Improving community through technology

MILESTONES

CREATED AN EPAYABLE PROGRAM FOR SENDING VENDOR PAYMENTS ELECTRONICALLY.

IMPLEMENTED THE LAND MANAGEMENT AND PERMITTING SYSTEM THEREBY ELIMINATING THE NEED FOR A SEPARATE PERMIT TRACKING AND WEED ABATEMENT SYSTEM.

EMERGENCY NOTIFICATION SYSTEM (REVERSE 911) TO ALLOW RESIDENTS TO REGISTER CELL PHONES TO RECEIVE EMERGENCY NOTIFICATIONS.

\$20,000

IN SAVINGS THROUGH HELP DESK AUTHORITY (HDA) AND ACTIVECOLLAB ARE TWO NEW PROGRAMS TO ASSIST WITH SERVICE REQUEST

\$200,000

ANNUAL SAVINGS IN ELECTRICITY THROUGH POWER MANAGEMENT OF STAFF COMPUTERS

996,243

WEBSITE VISITS ANNUALLY

2,397,983

WEB PAGE VIEWS

56,280

COMPUTER VIRUSES QUARANTINED



Follow us on Twitter
and Facebook
www.fontana.org



Fire Protection District

Improving community through safety

100

ENGINE COMPANY INSPECTIONS COMPLETED

\$168,500

FEMA GRANT ASSISTANCE TO FIREFIGHTERS
PURCHASED AND INSTALLED MOBILE DATA
COMPUTERS FOR ALL DISTRICT APPARATUS

\$103,452

FEMA GRANT ASSISTANCE TO FIREFIGHTERS
PURCHASED A FIRE SAFETY TRAILER AND
RESIDENTIAL SMOKE DETECTORS



John B. Roberts Fire Station 71
and historic museum now open.



Police Department

Improving the community through service with integrity

1,621

TRAFFIC COLLISIONS INVESTIGATED

101,782

DISPATCH CALLS FOR SERVICE

20,565

REPORTS PROCESSED

17,512

CITATIONS PROCESSED

MILESTONES

INLAND VALLEY SWAT TEAM FORMED AS A COLLABORATIVE EFFORT BETWEEN FONTANA, COLTON AND RIALTO.

EAGLE 1 – FONTANA'S HELICOPTER FLIES AS PART OF A COLLABORATIVE EFFORT BETWEEN FONTANA, COLTON AND RIALTO TO PROVIDE AIR SUPPORT.

K9 UNIT RECEIVED RECOGNITION FROM STATE ATTORNEY GENERAL KAMALA HARRIS FOR THEIR WORK ON THE FONTANA K9 REGIONAL TRAINING CENTER.

RECIPIENTS:

SGT. TOM YARRINGTON
OFFICER KATIE BEEBE
OFFICER JORGE VELASQUEZ
OFFICER LEONARD SEIN
OFFICER JULIO LANDAVERDE
OFFICER STEVE BECHTOLD
CIVILIAN LILLE HOYE

Budget



Revenue

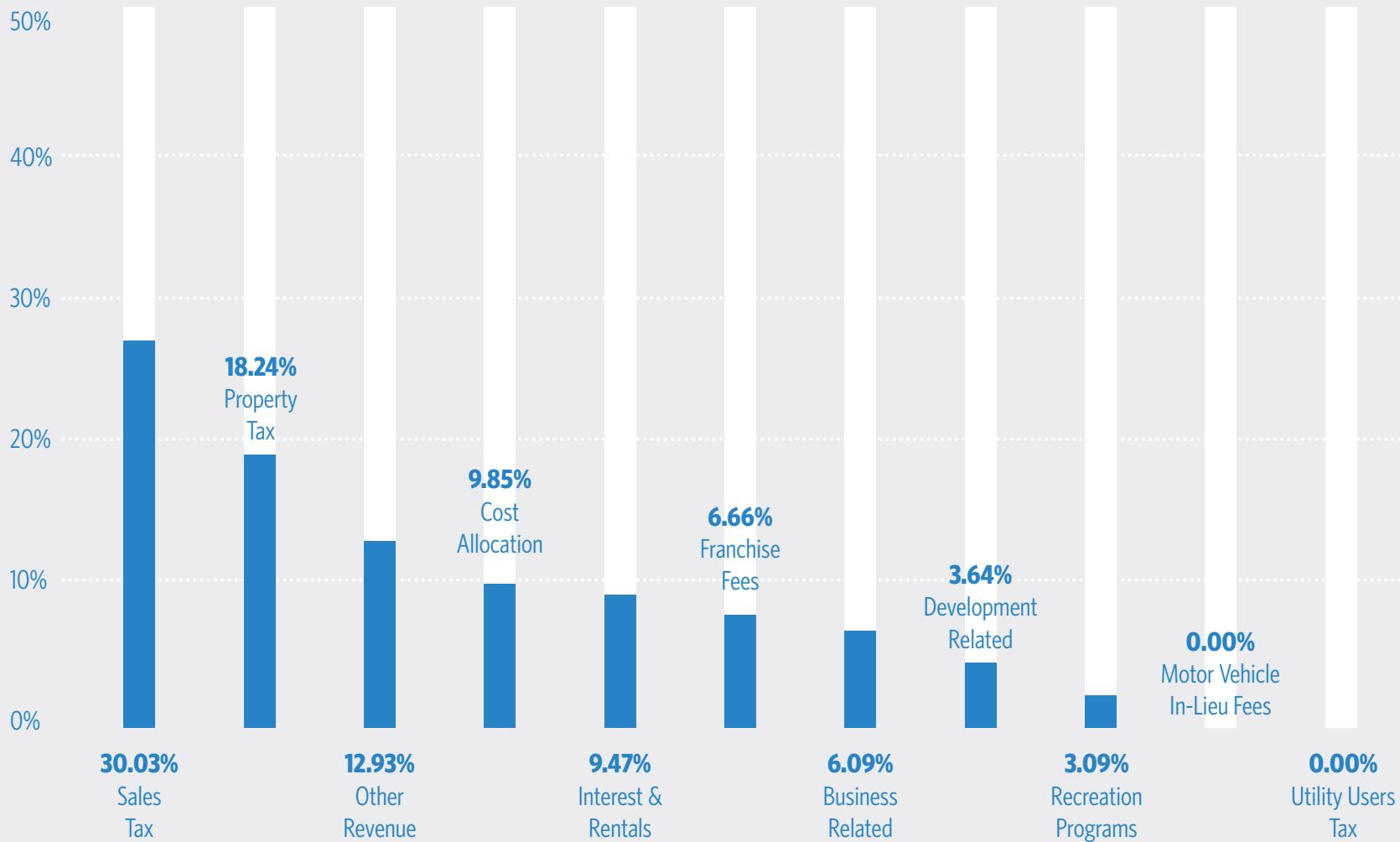
	FY 10/11 Actuals	% of Total	FY 11/12 Actuals	% of Total
Sales Tax	\$23,139,684	27.23%	\$27,052,669	30.03%
Property Tax	\$16,313,163	19.20%	\$16,432,966	18.24%
Interest & Rentals	\$8,956,933	10.54%	\$8,529,908	9.47%
Business-Related	\$5,095,823	6.00%	\$5,487,118	6.09%
Franchise Fees	\$5,429,614	6.39%	\$6,002,480	6.66%
Utility User's Tax	\$2,331	0.01%	\$0	0.00%
Development Related	\$2,840,089	3.34%	\$3,281,250	3.64%
Recreation Programs	\$2,327,513	2.74%	\$2,783,620	3.09%
Motor Vehicle In-Lieu Fees	\$960,865	1.13%	\$0	0.00%
Other Revenue	\$9,409,341	11.07%	\$11,645,732	12.93%
Cost Allocation	\$10,490,400	12.35%	\$8,875,000	9.85%
Total	\$84,965,756	100.00%	\$90,090,743	100.00%

Expenditures

	FY 10/11 Actuals	% of Total	FY 11/12 Actuals	% of Total
City Administration	\$2,081,248	2.38%	\$2,625,016	3.02%
Human Resources	\$3,740,623	4.27%	\$4,366,232	5.02%
Administrative Services	\$625,039	0.71%	\$640,599	0.74%
City Clerk	\$681,676	0.78%	\$570,525	0.66%
Community Services	\$9,079,841	10.38%	\$9,235,409	10.62%
Information Technology	\$3,626,338	4.14%	\$4,294,634	4.94%
Management Services	\$2,510,664	2.87%	\$2,514,627	2.89%
Development Services	\$439,208	0.50%	\$459,917	0.53%
Building & Safety	\$2,160,274	2.47%	\$2,160,274	2.47%
Community Development	\$1,821,220	2.08%	\$3,516,205	4.04%
Engineering	\$2,335,894	2.67%	\$2,245,223	2.58%
Public Works	\$11,549,042	13.20%	\$10,738,059	12.34%
Police	\$40,659,254	46.46%	\$41,022,580	47.16%
Debt Service	\$3,825,658	4.37%	\$3,772,680	4.34%
Capital Projects	\$1,300,000	1.49%	\$0	0.00%
Grant Matches	\$1,072,780	1.23%	\$992,736	1.14%
Total	\$84,965,756	100.00%	\$86,994,442	100.00%

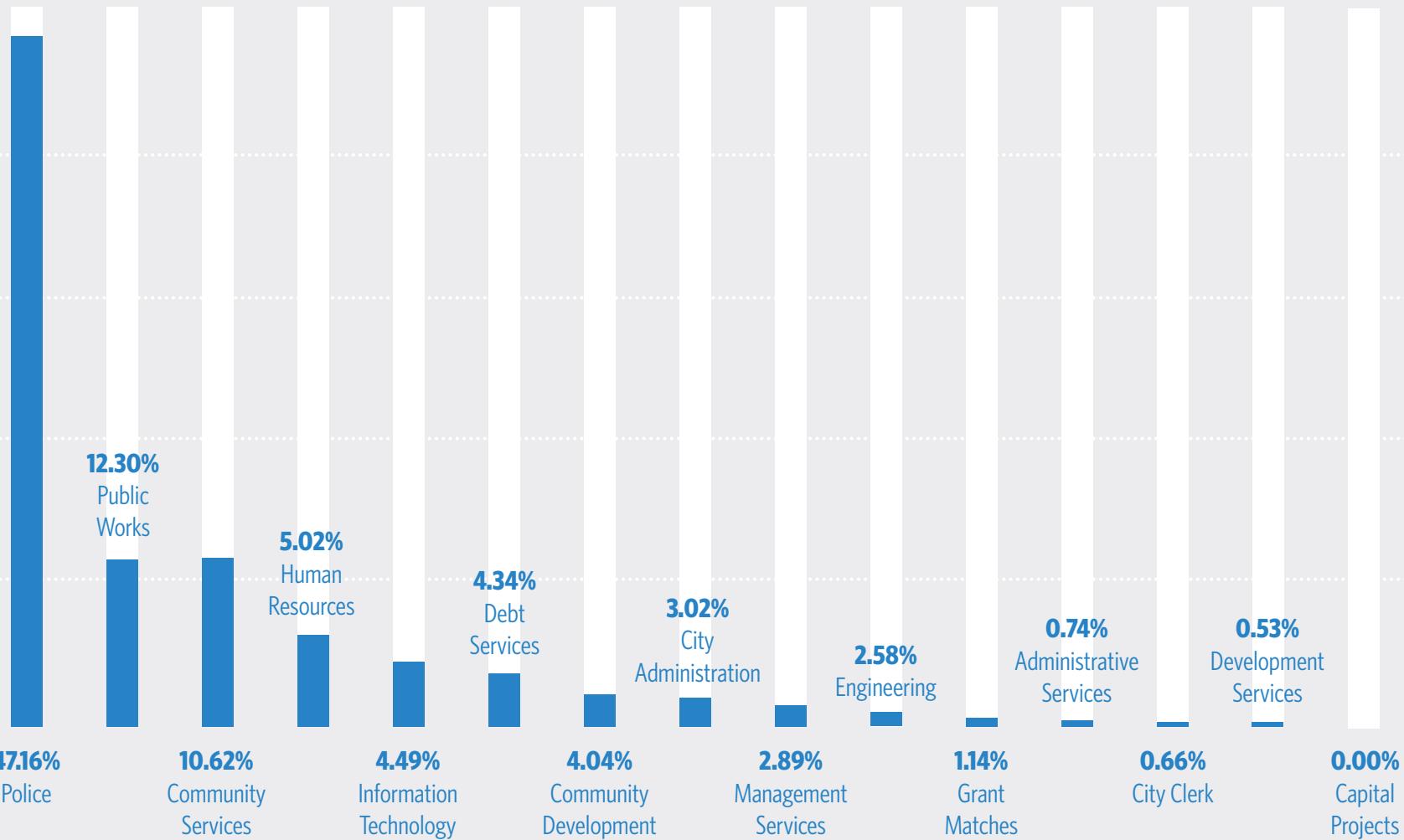
Fiscal Year: 2010/2011

Where do general fund dollars come from?



Fiscal Year: 2010/2011

Where do general fund dollars go?



Capital Improvements

These projects are included in the seven-year Capital Improvement Plan for FY 11/12 to 17/18. The plan includes 1110 projects totaling \$457 million. Although these projected expenditures are not representative of approved funds, it is a commitment of the City Council's vision for future planning. Expenditure approval for these projects will occur during the appropriate fiscal year.



Totaling \$457 Million
Total Projects: 110

Consumer Expenditures

Consumer spending shows the amount spent on a variety of goods and services by households that reside in the market area. Expenditures are shown by broad budget categories that are not mutually exclusive.



2.8 Billion in Total Spending

SOURCE: CONSUMER SPENDING DATA ARE DERIVED FROM THE 2005 AND 2006 CONSUMER EXPENDITURE SURVEYS, BUREAU OF LABOR STATISTICS (ESRI).

Open for Business in Practice: I-10 Cherry / Citrus & I-15 Duncan Canyon Interchanges

In a collaborative effort, the City of Fontana, the County of San Bernardino, SANBAG and Caltrans are working to reconstruct the I-10 Citrus, I-10 Cherry Avenue Interchanges as well as the I-15 Duncan Canyon overpass. All three constructions project broke ground in 2012, with Citrus expected to be completed in the Spring of 2014, Cherry is expected to be completed in the Summer of 2014 and Duncan Canyon's expected completion is in the Fall of 2014. These projects will make operational and safety improvements, as well as greatly reduce traffic congestion in the rapid growing City of Fontana. In the case of Duncan Canyon, this project once completed will also pave the way for over 1580 acres of approved specific plan development.

The bridge reconstruction across I-10 at Citrus and Cherry Avenues will achieve several transportation goals including:

- Updating inadequate infrastructure built in the early 1950s
- Improving traffic flow by providing a four-lane roadway as an alternative to drivers or pedestrians desiring to cross I-10
- Improving traffic flow at both Valley Boulevard & Slover Avenue
- Decreasing emergency response times for police, fire, and ambulance services
- Reducing pollution by allowing through traffic movement that reduces idling time, thereby reducing contaminants in the air

The Citrus and Cherry projects will replace the existing four and five-lane bridges over the I-10 with a seven and eight-lane bridge. The project will also widen the bridge over the railroad tracks from three and four-lanes to six and eight-lanes and make improvement to on-ramps and off-ramps. A new loop ramp will be added for traffic going northbound on Citrus Avenue to the westbound I-10. Intersection improvements will be made at the Citrus and Valley intersection, Cherry and Valley intersection, Cherry and Slover intersection, as well as other local street improvements to improve traffic flow.



After completing the final design the official ground breaking ceremony took place on October 12, 2012, thus marking the official start of the third interchange project in 2012. The Duncan Canyon Interchange at I-15 currently exists as a two-lane overcrossing which was constructed in 1976. The existing overpass will be widened and result in a six-lane interchange and will include on and off-ramps connecting to the I-15. Duncan Canyon will pave the way for over 1580 acres of approved specific plan development. Commercial and office centers built adjacent to the interchange will create more than 16,000 jobs in addition to the tens of thousands of jobs in the construction industry over the next 10-15 years. Creation of jobs will occur in various industries including office, industrial, warehouse, and retail.

All three of these interchange projects are vital to Fontana's continued growth and role as a regional focal point for transportation and goods movement. The I-10 is the



principal truck route from Los Angeles to points east, including Arizona, Texas, and the Gulf Coast. Reconstruction of the interchanges along the I-10 will substantially reduce delays and improve access to key logistics hubs and centers locally, regionally and domestically.

The I-15 Duncan Canyon route is just as important to Fontana's growth, as this is deemed as our "window" into the City. Once developed this interchange will allow another primary point of access into and out of the City of Fontana and will foster additional commercial and residential development along our northwestern section of our City.

Fontana is committed to being open for business and collaborating with the State, the County and other agency to ensure that our residents and visitors continue to receive a high standard for quality development throughout the City. ▀

PROJECT FUNDING — CITRUS

Overall Cost: \$51,000,000

Construction Cost: \$44,000,000

PROJECT COST — CHERRY

Overall Cost: \$73,000,000

Construction Cost: \$61,500,000

PROJECT FUNDING — DUNCAN CANYON

Total project cost: \$25,000,000

State and Local Partnership

Program: \$1,972,000

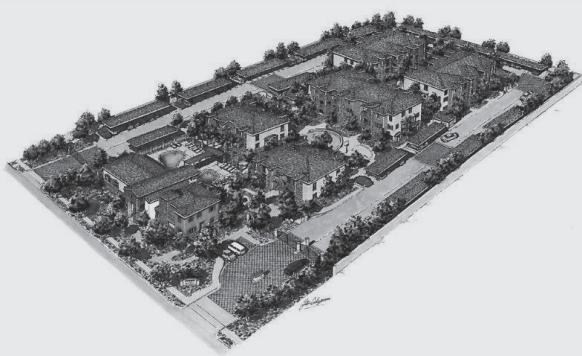
Corridor Mobility Improvement

Account: \$12,000,000

Fontana 2013



Beyond 2013



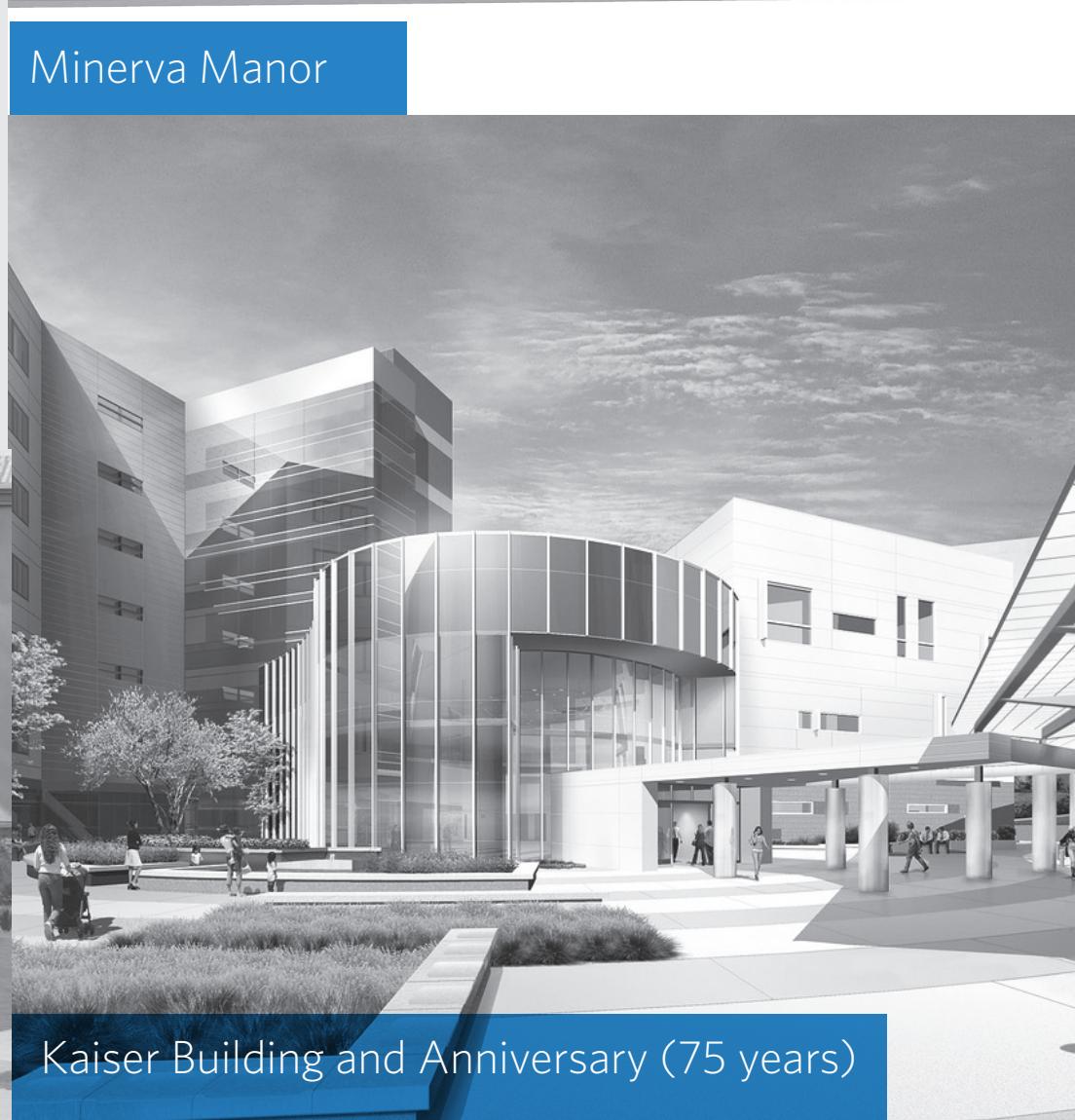
Toscana Phase 1 & 2



Miller Amphitheater



Minerva Manor



Kaiser Building and Anniversary (75 years)



FONTANA
CALIFORNIA

8353 Sierra Avenue
Fontana CA 92335
909.350-7600

www.fontana.org