

CITY OF FONTANA

2016 ANNUAL REPORT

*Fontana: The Right City
at the Right Time*



*Fontana's
Newest
Fire Station #73*

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Fontana: The Right City at the Right Time

The City of Fontana is experiencing a period of rapid economic growth and prosperity due to its geographic location, balanced land uses, access to major freeways, modest debt loads and large general fund reserves. *Based on a national rating of city finances that was completed for cities over 200,000 in population, Fontana was named the second financially strongest city in America. It's an exciting time to live, work and conduct business in Fontana.

That's why in 2017 — *Fontana is the right city at the right time.*

*Source The Fiscal Times





Jesse
Armendariz
Council Member
04

Jesus "Jesse"
Sandoval
Mayor Pro Tem

Acquanetta
Warren
Mayor

Michael
Tahan
Council Member

John B.
Roberts
Council Member



Fontana City Council

Fontana continues to be a model for smart growth and opportunity based on a solid foundation that was built by strong leadership, both past and present. The Fontana City Council is a diverse group of professionals dedicated to their important roles as our elected policy makers to guide city government and help maintain Fontana's family-friendly community and quality of life.

City Council priorities include:

1. Public Safety
2. Supporting and Promoting Our Local Economy
3. Improving Mobility and Access throughout Fontana
4. Fiscal Responsibility
5. Enhancing Public Facilities and Infrastructure
6. Continued Collaboration with Residents, Businesses, School Districts, Community Leaders and Neighboring Cities

“Everybody can be great...because anybody can serve. You don't have to have a college degree to serve. You don't have to make your subject and your verb agree to serve. You only need a heart full of grace. A soul generated by love.”

Dr. Martin Luther King, Jr.

Improving Community through Public Information

The City Clerk's Office serves as the City's filing officer for campaign statements and conflict of interest statements as required by the Fair Political Practices Commission.

The City Clerk's responsibilities include preparing agendas, minutes, certificates and proclamations for all City Council meetings, processing all public record requests, claim forms, agreements and contracts, resolutions and ordinances, opening and receiving bids for City projects and maintaining the municipal codes for the City elections.



PAGES
REVIEWED FOR
QUALITY CONTROL



RECORD PAGES
INDEXED



TOTAL
PUBLIC RECORDS
REQUESTS
PROCESSED



SUBPOENAS
COMPLETED
WITHIN 10 DAYS

- 488** Certificates presented
- 328** Contracts & agreements processed
- 103** Resolutions processed
- 59** Agendas prepared & posted
- 38** Proclamations presented
- 16** Elections & candidate filings
- 13** Ordinances processed





Improving Community through Quality of Service

Management Services is the hub for business-related services and transactions. They are committed to providing quality assistance, innovation and easy access for residents and businesses in obtaining business licenses, passport services, animal licenses, yard sale permits and sewer bills.

5,363

PASSPORT
APPLICATIONS

1,839

NEW BUSINESS
LICENSE REQUESTS

3,640

DOG LICENSE
APPLICATIONS
AND RENEWALS

620

NEW SEWER
ACCOUNTS

Improving Housing to be Affordable and Livable

The Department of Housing and Business Development is the home of the Fontana Housing Authority. They facilitate:

- First-Time Homebuyer Program
- Neighborhood Stabilization Program
- Housing Rehabilitation Program
- Emergency Grant Program
- Affordable Housing

Minerva Housing Project

63 senior housing units, 1 and 2 bedroom options
Grand opening February 2016

Emergency Grant Program

11 Senior residents assisted

First-Time Home Buyer Program

17 applications pre-approved

Housing Rehabilitation Program

17 applications processed by October 2016

166,565

SINGLE-FAMILY
HOMES
PURCHASED

38

HOMES
REHABILITATED

21

HOMES SOLD
TO ELIGIBLE
BUYERS

16

HOMES TURNED
INTO RETAIL
PROPERTIES





Providing Quality Development within the City

The [Economic Development Department](#) is committed to actively pursue opportunities in the areas of business retention, expansion, and attraction as a means of promoting economic development within the City of Fontana.

Pacific Auto Center

Entered into an agreement with Pacific Auto Center to ensure their continued operation and to facilitate the construction of a new dealership facility located on the North-West corner of Valley Blvd. and Cypress Ave.

Valley Kia of Fontana

Facilitated the opening and long-term operation of a new state-of-the-art Kia dealership within the Fontana Auto Center.

LG Electronics

Worked with Pacific Industrial to bring LG Electronics to the Sierra Pacific Center in North Fontana.

Modway Furniture

Expanded the Modway Furniture warehouse in South Fontana.

Wingstop

Collaborated with the broker and franchisee to convert a former dental office building into a Wingstop located at 9765 Sierra Avenue.

Improving Community through Quality Employees

The Human Resources Department is responsible for the administration of a cost-effective, comprehensive personnel management program which complies with Federal and State Laws.

Applicant Tracking System

The City of Fontana accepts both online and paper applications for every recruited position. In addition to reducing our carbon footprint, online applications creates greater flexibility to reach prospective employees from across the country.

Community Outreach

In conjunction with other City departments, Human Resources has promoted employment opportunities to the community through the use of digital media, social media and by attending a number of job fairs.

Training Opportunities

In an effort to promote workplace safety and provide continued educational opportunities for our employees, the City of Fontana increased the amount of training opportunities throughout the year.

Labor Relations

This year, Human Resources successfully negotiated two separate memorandums of understanding with bargaining groups that represent employees in the Public Works and Police Departments.

Employment Opportunities Alerts

All interested parties are encouraged to sign up for **“Notify Me”** to receive an email and/or text alerts when positions are open for recruitment.

WE'RE HIRING

AT THE

CITY OF FONTANA

Interested in working with the public to make a positive impact in the community?

If so, you're invited to consider employment with a fast growing, diverse and flourishing City. Take a look at our current job openings at:

Fontana.org/Jobs





7,625

EMPLOYMENT
APPLICATIONS
PROCESSED

41

VACANCIES
FILLED

370

PART-TIME
EMPLOYEES HIRED

554

EMPLOYEES
PROCESSED DURING
OPEN ENROLLMENT

138%

INCREASED GROWTH IN
THE NUMBER OF APPLICANTS

1,023 Employees participated in City offered trainings

327 Benefits Fair participants

224 Retirees processed during open enrollment

99 Full- & Part-time recruitments completed

28 Training classes held for employees

Improving Community through the Review of Plans and Inspections

The Community Development Division ensures that new and remodel construction conforms with State law and City ordinances that relate to structural, fire, health, life and safety requirements.

\$2,900,000

COLLECTED IN BUILDING PERMIT FEES

5,000

INSPECTIONS FOR
CONSTRUCTION OF ACTIVE
SINGLE-FAMILY HOMES

1,019

PLAN CHECK
APPLICATIONS
RECEIVED

1,002

PLAN CHECKS
COMPLETED

82 Single-family residential permits

11 Industrial permits

5 Multi-family residential permits

3 Commercial permits





Improving Community through Long Range Planning and Redevelopment

The Planning Division plays a critical role as support staff for the Planning Commission and the community by fulfilling the vision, goals and policies as defined by the City Council.

1,655,582

SQ FT WAREHOUSING
LOGISTICS CENTER
APPROVED

348,199

SQ FT COMMERCIAL
APPROVED

994

SINGLE-FAMILY HOMES
APPROVED

General Plan and Development Code Update

Fontana Forward is a planning project to update Fontana's 2003 General Plan, create a Downtown Area Plan, and revise Fontana's zoning code to reflect the new planning documents. This means we have new choices to make about how we want our community to grow over the next twenty years. Through Fontana Forward, you can make your mark on Fontana's future.

**Fontana
Forward**
FONTANA GENERAL PLAN UPDATE 2015-2035
Building Our Future Together

Visit www.FontanaForward.com for more information.

Improving the City's Infrastructure

The Department of Engineering is responsible for designing and managing the City's public infrastructure. This involves the development of public streets, including roadways, curbs, gutters and sidewalks. Infrastructure improvements are needed to protect the health, safety and general welfare of the citizens, visitors and business community within the City of Fontana.

Grants

Grants are aggressively pursued for funding opportunities offered through private, State, Federal and similar programs. In 2016 the City was awarded the following:

Active Transportation Open Streets Grant

The event *Sunset on Sierra* was held on July 30, 2016 and introduced the City's Active Transportation Plan which included local businesses on Sierra, the Fontana Arts Festival and Active Transportation demonstration projects. This unique event had over 8,000 people in attendance.

San Sevaine Trail Connectivity Plan

The north/south trail will provide two miles of walking and cycling access, connecting to the Pacific Electric Trail in Fontana with grant funding to promote the new trail segment.

Citywide Bus Stop Project

The project will construct new sidewalks at eight bus stops locations beginning in December 2016.

\$85,000

SANBAG
ACTIVE TRANSPORTATION
OPEN STREETS GRANT

\$30,000

SCAG
ACTIVE TRANSPORTATION
OPEN STREETS GRANT





Traffic Signal Installation

In order to continue to fulfill the City's long term goal to improve traffic circulation and safety, the City completed the construction of new traffic signals at the following locations:

- Cherry Ave and Victoria St
- Randall Ave and Palmetto Ave

Martin Avenue Cul-de-Sac

Improved pedestrian traffic on Martin Avenue by constructing new sidewalks, curbs, gutters and minor paving.

Fire Station #73

Completed the construction of a new state-of-art fire station. The fire station accommodates six firefighters, paramedic engine and two hazardous material response units. It is located near the Village of Heritage and future development sites. This location has improved response times to ensure quick and efficient delivery of emergency medical and fire services as the City continues to grow.
(Cover Photo)

\$2,467,897

CA DEPT OF PARKS
AND RECREATION
PHASE 1, SEGMENT 2
SAN SEVAINE
CONNECTIVITY PLAN

\$40,872

STATE OF CA'S TRANSPORTATION
DEVELOPMENT ACT (TDA)
PHASE 11 OF CITYWIDE
BUS STOP PROJECT

\$500,000

AQMD
PHASE 1, SEGMENT 2
SAN SEVAINE
CONNECTIVITY PLAN

FONTANA'S THE THIRD LARGEST



BUDGET

CITY OF FONTANA ASSESSED VALUATION FY 2015/2016

\$16,000,000,000

 REBATES/DONATIONS RECEIVED BETWEEN 2008-2016 (FUNDS OFFSET PROGRAMMING COSTS)
\$701,610

 REBATES/DONATIONS RECEIVED IN 2016 (FUNDS OFFSET PROGRAMMING COSTS)
\$162,747

TOTAL GRANTS AWARDED
JANUARY – DECEMBER 2016
\$3,997,506

TOTAL GRANTS AWARDED
2004 – 2016
\$113,679,671

TOTAL REVENUE

Where do general fund dollars come from?

 Cost Allocation & Other Revenue
\$20,148,274

 Property Tax
\$21,195,700

 Motor Vehicle In-Lieu Fees
\$82,436

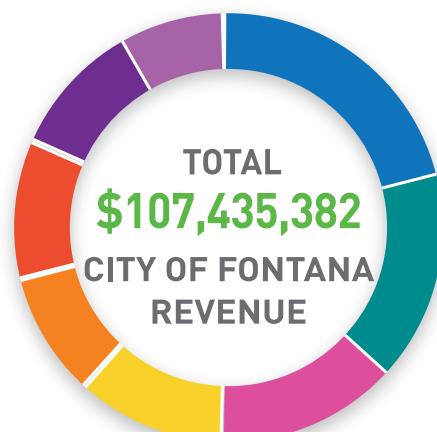
 Sales Tax
\$38,442,281

 Business-Related Interest & Rental
\$10,708,664

 Franchise Fees
\$6,482,377

 Development Related
\$7,125,837

 Recreation Programs
\$3,249,813



CITY IN THE INLAND EMPIRE

*Source California Department of Finance (unaudited)

CONSUMER SPENDING

How Fontana residents spend on a variety of goods and services by households.

 Household Spending
\$36,130,044

 Travel & Transportation
\$395,054,180

 Food
\$425,248,503

 Insurance
\$260,675,497

 Entertainment & Recreation
\$152,407,474

 Apparel & Services
\$108,728,787

 Healthcare
\$29,467,590



TOTAL EXPENDITURES

Where do general fund dollars go?

 Police
\$48,053,302

 Administrative Services
\$20,260,064

 Development Services
\$18,971,106

 Human Resources
\$5,821,482

 Capital Projects
\$5,000,000

 Debt Services
\$3,471,954

 City Administration
\$2,311,101

 Grant Matches
\$1,321,763



Improving Information

The [Information Technology Department](#) provides strategic planning and support for a wide variety of computer, information and communication technologies used throughout the City.

Water Monitoring System

The City of Fontana implemented a system to manage a water application using a GIS-based tool to monitor success. Activity is monitored through a Lucity database and GIS interface to compare actual water consumption vs. planned consumption.

The program has produced a Water Application Management tool that is able to provide water budgets and monitoring of public landscapes, meters and irrigation controllers.

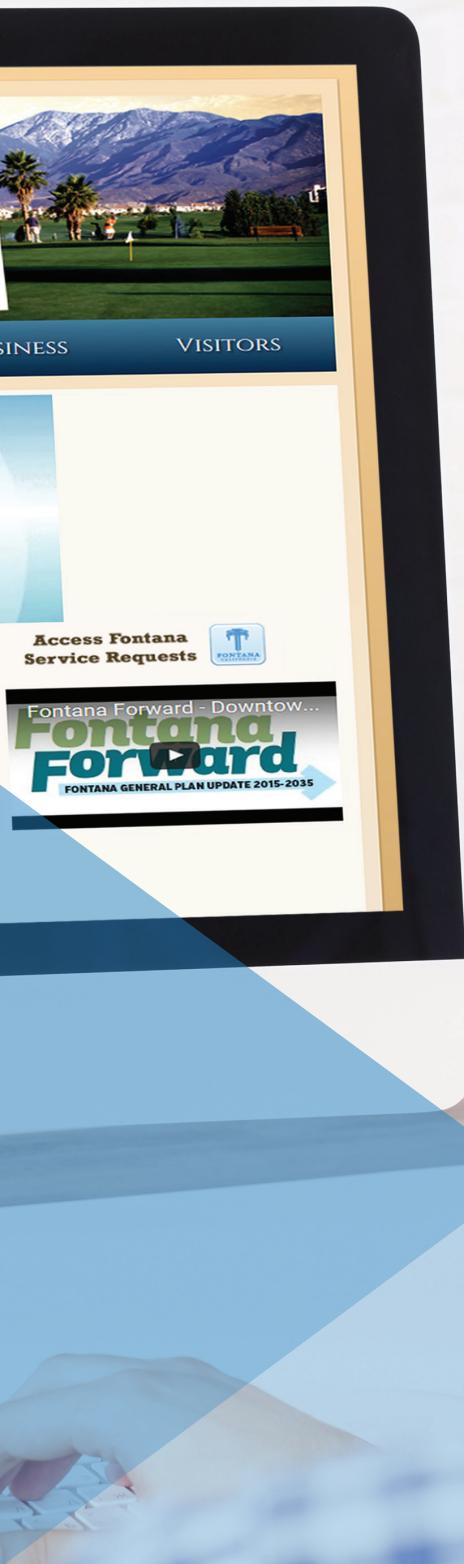
533

IRRIGATION
CONTROLLERS

844

ACRES OF PUBLIC
LANDSCAPE MONITORED





Connect and Engage with your City

Speak to your Council Members directly by stopping by the next Council meeting at 7:00pm on the second Tuesday of each month in the Council Chambers in City Hall located at 8353 Sierra Avenue, Fontana.

Unable to attend a meeting? Stay connected by following us at:



[Website
Fontana.org](http://Website.Fontana.org)



[Facebook
FontanaCA](http://Facebook.FontanaCA)



[Nextdoor
City of Fontana](http://Nextdoor.CityofFontana)



[YouTube
City of Fontana, CA-
City Government](http://YouTube.CityofFontana)



[@CityofFontanaCA](http://Twitter@CityofFontanaCA)

Website Redesign

The City redesigned their website to create an enhanced customer experience, ranging from desktop computers to mobile devices. This new design will allow customers to interact more easily whether at home or on the go.

PerfectMind

In collaboration with the Community Services Department, the City implemented new registration software where residents can register for 1000+ classes, programs and activities. The PerfectMind registration software is mobile-friendly and allows for safe and secure management of online accounts.

Novus

Successfully integrated a voting system on the dais for the Planning Commission.

Archive Social

The City began archiving social media platforms it currently participates in to stay compliant with the Public Records Act.

2,129,178

WEB PAGE
VIEWS

882,537

WEBSITE VISITS
ANNUALLY

366,482

WEBSITE
DOWNLOADS

Improving Community Through Activities, Events & Programs

Community Services Department enhances the quality of life for the residents of Fontana by creating activities, events and programs, including recreation classes, aquatics programs, youth programs, senior services, Healthy Fontana, Fontana Arts and sports programs.



1,764,532



Points of Contact

Amenities:

59	Sports Fields	4	Pools
39	Parks	7	Miles on the Pacific Electric Trail
10	Community Centers	3	Indoor Fitness Gyms
2	Performing Arts Theaters	2	Outdoor Fitness Equipment Locations
1	Farmers' Market	2	Skate Parks
1	Dog Park	2	Splash Parks & Water Slides
2	Outdoor Sports Pavilions		





Nutrition Education and Obesity Prevention

*Community of Excellence in Nutrition,
Physical Activity and Obesity Prevention Grant*

\$400,000

GRANT AWARDED OVER 4 YEARS

To promote community engagement and empower
Fontana residents to make their neighborhoods
healthier through advocacy and nutrition education.

Nutrition Education and Obesity Prevention Retail and Community Events Outreach Grant

\$150,000

GRANT AWARDED OVER 3 YEARS

Work with local retail markets and grocery stores
to identify healthier food options through
nutrition education and community events.

United States Conference of Mayor's Childhood Obesity Prevention Award

*City of Fontana received 1st place
for a mid-sized City*

\$120,000

AWARDED TO DEVELOP AND IMPLEMENT
THE *HEALTHY KIDS FOR A HEALTHY FONTANA* PROGRAM

A comprehensive nutrition education program geared
towards middle school students where the lessons go beyond
learning about healthy snack recipes.

Providing the Foundation

Public Works Department is responsible for creating and maintaining the infrastructure of the City. Their services provide the foundation for all recreational activities in the community. This includes public buildings, parks, transportation infrastructure and sewage conveyance.

Projects:

- Citywide implementation of the HVAC optimization program
- Completed Senior Center chair rail & sound wall
- Pavement rehabilitation Citywide
- Jack Bulik Center roofing & skylight replacement
- Completed first phase of the sewer rehabilitation program
- Concrete repair & replacement Citywide
- Miller Fitness Center exterior & interior painting
- Miller Fitness Center racquetball court rehabilitation
- Storm drain rehabilitation, inspection & construction Citywide
- Awarded contract & completed design for Police Department sewer pump station project

\$7,442,783
TOTAL INVESTMENT IN
MAINTENANCE PROJECTS



SQ. FT OF SIDEWALK
REPLACED AND
REPAIRED



MILES OF
CITY STREETS
REPAVED



INSTALLED
WATER-EFFICIENT
IRRIGATION
CONTROLLERS



TRASH
DIVERTED
FROM LANDFILL





Access Fontana

This application allows users to submit service requests directly to the Public Works Department by using their smart phones.



Report it:

- Abandoned Shopping Cart
- City Tree Problem
- Graffiti Removal
- Illegal Dumping Problem
- Park Problem
- Pothole Repair
- Sidewalk Problem
- Sign Problem
- Street Problem



1,628,500	Linear feet of sewer mainlines cleaned
402,170	Linear feet of street stripped
349,300	Linear feet of sewer mainline video inspections
6,028	Facility roof repairs
5,383	Access Fontana app requests submitted & completed
5,125	Pothole work orders completed
3,134	Gallons of oil recycled
2,619	Household hazardous waste participants
2,560	City vehicles work orders completed
128	ADA curb ramp replacements

Core Values: T.E.A.M.

Tradition, Excellence, Accountability and Mindful

The Fontana Police Department is committed to protecting the community by providing quality **Service with Integrity**. As an organization, we will continue to build diverse community-based partnerships. These partnerships will be guided by innovation and perseverance to ensure Fontana's future as a well-developed, dignified and respected community in the Inland Empire.

Bike Patrol

The Bike Patrol unit is utilized to patrol City parks, apartment complexes, businesses and areas inaccessible for patrol cars. Bike officers work diligently on community enrichment issues.

Personnel & Training

The Personnel Training Unit is responsible for recruitment and background investigations for the Police Department. In addition, the unit is responsible for ensuring all employees meet the training requirements for their positions.

DUI Unit

The Fontana Police Department DUI Team is tasked with providing focused enforcement for driver's Driving Under the Influence. This team has been consistently recognized at the County and State level and by MADD.

242

BIKE UNIT
ARRESTS

131,992

CALLS FOR
SERVICE

25,209

HOURS DEDICATED
TO TRAINING

22,638

REPORTS
TAKEN

21,122

CITATIONS
ISSUED





Fontana Animal Services Team

The Fontana Animal Services Team (FAST) enforces ordinances regulating the ownership of animals, strays, nuisance and dangerous animals. They investigate animal cruelty, abandonment cases, collect and transport animals to the shelter.

K-9 UNIT

The Fontana Police K-9 Unit is currently comprised of 6 Handler/K-9 teams.

Rapid Response Team

The Rapid Response Team (RRT) mission is to rapidly respond to investigations better served from an undercover capacity.

14,825

LICENSED
DOGS

9,125

ANIMAL
SERVICES CALLS

3,271

TRAFFIC ACCIDENTS
INVESTIGATED

416

FONTANA RE-ENTRY
SUPPORT TEAM
(FRST) CLIENTS

1,144

AIR SUPPORT
UNIT FLIGHT
HOURS

C.A.R.E.S.:
Community, Attention, Respect, Empathy and Enforcement and Service

Fontana Leadership Intervention Program (FLIP)

The Fontana Leadership Intervention Program (FLIP) provides an education-rich environment for students in our community. It is dedicated to building the next generation of community leaders.

Fontana Explorers Program

Fontana Police Department Explorer Post 531 program offers young men and women ages 14-21 the opportunity to learn about law enforcement and community service.



FLIP
PARTICIPANTS



FONTANA POLICE
EXPLORERS





Volunteers

The Police Volunteers provide a variety of services including patrols, traffic control, assisting office clerks, conducting neighborhood watch presentations and assisting with training and community events.

4,526

TOTAL VOLUNTEER
HOURS

2,961

MILES PATROLLED
BY VOLUNTEERS

539

CITATIONS ISSUED
BY VOLUNTEERS

63

FONTANA POLICE
ACTIVE VOLUNTEERS

Duty, Honor, Community

The Fontana Fire Protection District, with emergency and administrative services proudly provided through contract by the San Bernardino County Fire Department, is driven to provide premiere fire services in Southern California.

Fire Protection District

Emergency Response Services

Fire Investigations

Permit & Inspections

Public Education

30

STRUCTURE FIRES

18

VEGETATION FIRES

30

VEHICLE FIRES

8

RESCUES

4,765

MEDICAL CALLS

399

TRAFFIC COLLISIONS

9

TRAFFIC COLLISIONS
WITH EXTRACATION

45

HAZMAT INCIDENTS

275

PUBLIC SERVICE CALLS

1,257

OTHER INCIDENTS

64

OTHER FIRES

- 7 Fire Stations
- 6 Fire Engines*
- 2 Fire Trucks*
- 5 Paramedic Squads*
- 1 Search & Rescue Unit
- 1 HAZMAT Vehicle

* All of these vehicles provide paramedic services





Fontana Fire Explorer Program

This program provides young men and women ages 14-21 within the City of Fontana an opportunity to learn, train and pursue a career in Fire Service.

Annual Fire Safety Inspection Program

This program ensures all businesses within the City of Fontana receive state mandated fire safety inspections which include:

230 Apartments

41 Schools

2 Jails

1 High rise

23
FIRE
EXPLORERS

4,886
CONSTRUCTION
INSPECTIONS

7
PUBLIC EDUCATION
PROGRAMS

1,172
PLAN
CHECKS

800
CFC SEC 105
PERMITS COMPLETED
AND ISSUED

2017 and OPEN FOR



AUTO MALL EXPANSION

BUSINESS-CLASS HOTEL DEVELOPMENT

CONSTRUCTION OF CENTRAL PARK

FOOTHILL BLVD. BRIDGE STUDY (ENGINEERING PROJECT)

FORMER ROCK HONDA REDEVELOPMENT PROJECT



BEYOND BUSINESS



MILLER AMPHITHEATER CONSTRUCTION

MIXED-USE ENTERTAINMENT DEVELOPMENT

VENTANA AT DUNCAN CANYON COMMERCIAL DEVELOPMENT

WALMART NORTH & SOUTH FONTANA DEVELOPMENTS



8353 Sierra Avenue, Fontana, CA 92335
(909) 350-7600



Website
Fontana.org



Facebook
[FontanaCA](https://www.facebook.com/FontanaCA)



Twitter
[@CityoffFontanaCA](https://twitter.com/CityoffFontanaCA)



Nextdoor
[City of Fontana](https://www.nextdoor.com/cities/california/fontana)



YouTube
[City of Fontana,
CA-City Government](https://www.youtube.com/user/FontanaCA)