

MINUTES

Area 1 Community Meeting

March 7, 2024 6:30 PM | Summit High School Area Commander Lt. Kyle Slusser

In Attendance

Lt. Kyle Slusser, Public Works Rob Riby, Business Systems Analyst Rami Asad, Public Works Martin Celio, Code Compliance Inspector Maria Gonzalez, Officer Trujillo, Victims' Advocate Sharleen Ormonde-Large, Traffic Engineering Ruben Hovanesian, Engineering Project Coordinator Shawn Matejcek, Community Policing Technician Amber Smith and Lt. Adam Clabaugh

Area Commander Lt. Kyle Slusser

- Information about Lt. Slusser:
 - He has over 18 years in law enforcement
 - 2005-2010 worked in patrol, Honor Guard, and SWAT (2008-2019)
 - 2010-2014 worked undercover in the Narcotics Unit
 - 2014-2015 was back in Patrol and a Field Training Officer.
 - In 2015 was promoted to Corporal in the Patrol division.
 - 2015-2019 worked as a Detective in the Investigations Unit.
 - Was moved to the Internal Affairs Division in 2019.
 - 2019-2023- promoted to Sergeant and worked in various assignments which included Patrol, Gangs, Administration, Personnel and Training, Recruiting and Honor Guard.
 - Was promoted in December of 2023 to Lieutenant assigned to Area 1 and Watch Commander for Team 4 which is Weekend Graveyard.
- What you can expect from him is transparency and accountability.
 - He strives to be engaging, fair and honest.
 - He is proactive, tenacious and result driven.
- Crime at a Glance
 - Crime Against Persons-We had a total of 20 for November, December and January.
 - Homicides-0
 - Sex Offenses-1
 - Aggravated/Simple/Intimidation Assault-19
 - Human Trafficking/Kidnapping-0
 - Crimes against property-We had a total of 53 for November, December, and January
 - Robbery-1
 - Burglary-3
 - Larceny-33
 - GTA-3
 - Arson-0
 - Vandalism-4
 - Forgery-1

- Fraud-3
- Embezzlement-0
- Extortion-0
- Bribery-0
- Stolen Property-5
- Crimes against Society-We had 6 for November, December, and January
 - Drugs-3
 - Paraphernalia-2
 - Gambling-0
 - Pornography-0
 - Prostitution-0
 - Weapons-1
 - Animal Cruelty-0

	January		
	2024	2023	Change
Calls for Service	1004	1019	-1%
Response Time	6:07	3:59	54%
Group A Offenses	79	84	-6%
Crimes Against Persons	20	17	18%
Crimes Against Property	53	50	6%
Crimes Against Society	6	17	-65%
Total Reports Taken	121	149	-19%
Arrests	37	36	3%
Traffic Accidents	17	24	-29%
Injury Accidents	5	2	150%
Non-Injury Accidents	12	22	-45%

Top 10 Calls For Service

Type	Total
415S	62
ADVIS	29
SUSPCR	25
SUSPSV	25
AREACK	24
SUSPSJ	23
415D	22
ANIMAL	21
ILLPKG	21
487R	18

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- Live 911 is a new system we are currently using. The system give officers the ability to hear the 911 calls as they are coming in, in live time. It gives officers a head start to get to the more serious crimes as they are occuring instead of waiting for the dispatcher to dispatch them to the call. Officers now have the ability to hear the call come in and start heading that way as soon as it comes in.
- Upcoming Events:
 - March 7th Area 1 Commander Community meeting-Summit High School
 - March 16th and 17th 9am to 11am-Affordable Pet Vaccine and Wellness Clinic-Jesse Turner Center Near the dog park.
 - March 21st 6:30pm to 8:30pm-1st day of the Fontana Police Department Citizen's Academy
 - March 27th from 10 am to 3pm Blood Drive-Fontana Police Department 17005 Upland Avenue
 - April 13th Special Needs Resource and Fun Fair-Fontana Police Department
 - April 13th and 14th 9am to 11am-Affordable Pet Vaccine and Wellness Clinic-Jesse Turner Center near the dog park.
 - DUI Checkpoints in March and April throughout the city. April is distracted driving month; details will be conducted throughout the month.
 - April 28th is the Ronald McDonald Walk for Kids. Traffic will conduct traffic control surrounding Fontana Park.
- Community Enrichment Program- On 2/28/24 the Fontana Police Department Traffic Unit focused their efforts around Falcon Ridge Elementary School, DW Long Elementary, and Summit High School. After School started session, the Traffic Unit conducted parking enforcement and moving violations through the different communities in Area 1. The results ended with:
 - 115 Parking Violations
 - 14 Moving Violations
 - 19 vehicles marked and tagged for 72 hours violations.
 - 3 vehicles towed.

- Weed Abatement started in 1999, it is a way for the city to address weeds, junk, and debris on properties throughout the city.
- Inspectors will go out and inspect every property in the city and if a property has weeds, trash, junk or debris on it a case will be opened, and the property owner will receive a notice in the mail to have it cleaned up within 30 days.
- After 30 days, the inspector will go back out to the property and inspect it and if it has been cleaned up the case will be closed, if there is still weeds, trash, junk, and debris on the property the inspector will get a warrant to have the work completed by the city contractor. At this point the property owner started to acquire fees for the case.
- Once the contractor goes out and does the work the property owner will be billed for the services provided by the contractor plus any city administrative fees.

Rami Asad-IT Business Analyst-311 System

- The new 311 Customer service website and mobile app is to help provide an improved customer experience to the residents of the city of Fontana, by offering more ways to easily submit and track service requests, pay utility bills, and answer questions.
- The 311 system offers one central location for service requests for street sweeping, potholes, down trees, graffiti, sidewalk maintenance or issues with parks and much more.
- You can download the app on your android or Iphone.
- You can access the website at www.fontana311.org.
- You can call 311, if you are within city limits and if you are outside city limits you can call (909) 507-2600. When you call you will get a live person on the other end of the line Monday through Friday from 8am to 5pm.
- With 311 you have the ability to pay your utility bills and open or close a sewer account.
- 311 also gives you the ability to explore the city and what it has to offer. It also lists any business that is registered with the city of Fontana.
- With frequently asked questions, you have the ability to type in a key word or specific question and options will pop up to answer your question.
- On the left-hand side of the screen, there is a hamburger button which will provide more menu options such as request services, call 311, my requests, explore, address information, register and log in, my profile, subscribe, suggestions and news and social media.
- With service requests, you will be asked to create an account. You don't have to, however, it does make it easier for you to get any updates on your service requests.
- When submitting a service request, you do have the ability to remain anonymous, however that sometimes makes it a little difficult for city officials to complete the follow up when information is missing.
- We built the system to try to make it as easy as possible for residents to submit their requests. You also have the ability to upload photos in this system.
- Some things to keep in mind of what not to do:
 - Do not report suspicious subjects on there, make sure you are calling the police department for that.
 - Do not report loud music.
 - Do not report any item in the wrong category.
 - Do not ask a question in a work order.

- When signing up for an account, you will have to create a password, make sure your password is 8 characters long with a number and a special character.

Questions

- **Is there a way for the 311 system to tell you if a problem has already been reported?** Rami with IT advised yes there is. When you put in the address of the violation, the map will show pending cases that have already been reported and are currently being worked on.
- **When a complaint is handled, does the dot on the map on the 311 system disappear?** Rami with IT advised yes it will disappear once the case is handled. The map will only show open and pending cases.
- **A couple of weeks ago a homeless lady was laying on the sidewalk, is 311 the proper source residents should contact?** Lt. Slusser advised it would be better if you called the Police Department non-emergency number if she is in need of immediate resources. Rami with IT advised you have the ability to report homeless encampments on the 311 system but anything that needs immediate attention would be better to contact the police department non-emergency number.
- **Are residents able to get an update when something like that is reported?** Lt. Clabaugh advised when you contact our dispatch usually the dispatcher will ask you if you would like to be contacted by the officer, you can always say yes or even let the dispatcher know that you would like a call back from the officer handling the call.
- **Several years ago they were told that if they call 911 from a cell phone it might not always go to the right place, would it be better to not use cell phones when calling 911.** Lt. Slusser advised you can still call 911 from your cell phone however sometimes it depends on where you are located and what cell tower your phone pings off of to determine where your 911 call will go. Sometime the call can go to our dispatch center but sometimes it could go to CHP's Dispatch especially if you live close to the freeways.
- **What number should she call instead of 911?** Lt. Slusser advised you can always call the non-emergency line, they are the same dispatchers who answer the 911 calls. The phone number is (909) 350-7700.
- **Advised sometimes she gets emails about upcoming DUI checkpoints, why does the police department put that information out?** Lt. Slusser advised we are required by law to put a notice out however we never disclose the location of the checkpoints.
- **With the robbery/homicide we just had, would that be classified as a murder?** Lt. Slusser advised we did charge them with murder, however it is up to the District Attorney as to what their official charges will be once they are prosecuted, whether they change it to manslaughter or something else.
- **Heard that people in California are allowed to walk into stores, grab stuff, and just walk out without paying without any consequences, is that true?** Lt. Slusser advised it has happened in other cities, however in our city we will arrest the suspects if it happens here. If you commit a crime in our city, we will arrest you.
- **What are the rules for a home alarm that goes off?** Lt. Clabaugh advised we do have a verified alarm policy which can be found online, it is policy 470. The reason we have this policy in place is because with the winds we have here, we would receive thousands of false alarms especially on windy days, switching to a verified alarm policy has allowed us to free up resources for officers to tend to other pending calls.
- **How many license plate readers does the city have?** Lt. Slusser advised we have several on our patrol units and several throughout the city at intersections. The license plate readers have been a huge help

for our officers solving several high crime cases. Our officers used this tool for the recent robbery/homicide we had.

- **Do other cities use license plate readers as well?** Yes, most cities do have license plate readers.
- **FYI Fontana Police Department will be featured on On Patrol: Live on Reels this weekend.**

Next Meeting

July 18th @ 6:30 PM at **Shady Trails Clubhouse (15800 S Park Lane)**

Lt. Kyle Slusser's contact information:

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